

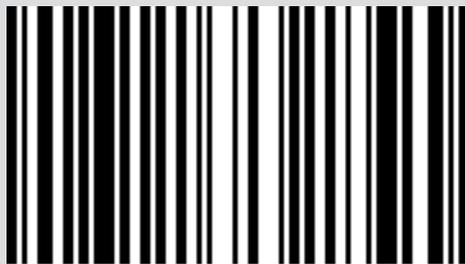


SEALED PELLET STOVE

MAGGIE - 2016

Instructions in English

MCZ



8901767200

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INTRODUCTION

Dear Customer,

our products are designed and manufactured in compliance with European reference standards for construction products (EN13240 for wood-burning stoves, EN14785 for pellet-burning appliances, EN13229 for fireplaces/wood-burning inserts and EN 12815 for wood-burning cookers), with high quality materials and extensive experience in transformation processes. The products also meet the essential requirements of Directive 2006/95/EC (Low Voltage) and Directive 2004/108/EC (Electromagnetic Compatibility).

To get the best performance, we suggest you read the instructions in this manual carefully.

This installation and use manual forms an integral part of the product: ensure that the manual is always supplied with the appliance, even if it changes owner. If the manual is lost, you can request another copy from the local Technical Department or download it directly from the company website.

All local regulations, including those referring to national and European standards, must be observed when installing the appliance.

In Italy, for the installation of systems with biomass below 35KW, refer to ministerial decree D.M. 37/08, and the qualified installation technician with the appropriate requisites must issue a certificate of compliance for the system installed. (By system we intend Stove+Flue+Air vent)

REVISIONS TO THE PUBLICATION

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No part of this manual may be translated into other languages, adapted or reproduced, even in part, in other mechanical or electronic forms, photocopies, recordings or other, without the prior written authorisation from MCZ Group Spa.

The company reserves the right to make changes to the product at any time without prior notice. The proprietary company reserves its rights according to law.

CARE OF THE MANUAL AND HOW TO CONSULT IT

- Take care of this manual and keep it in an easily and rapidly accessible place.
- Should the manual be misplaced or ruined, request a copy from your Retailer or directly from the Manufacturer, specifying the product identification data. You can also download it directly from the company website.
- **“Bold text”** requires particular attention.
- *“Italicised text”* is used to call your attention to other paragraphs in the manual or for any additional clarifications.
- **“NOTE”** provides the reader with additional information.

SYMBOLS USED IN THE MANUAL

	ATTENTION: Read the corresponding message with care because failure to observe the information provided could result in serious damage to the product and danger to the persons who use it.
	INFORMATION: failure to comply with these provisions will compromise use of the product.
	OPERATING SEQUENCES: sequence of buttons to be pressed to access the menus or change settings.
	MANUAL carefully read this manual or the relative instructions.



SAFETY PRECAUTIONS

- **Installation, electrical connection, operating test and maintenance must only be carried out by authorised and qualified personnel.**
- **Install the product in accordance with all local and national legislation and regulations in force in the region or state.**
- Only use the fuel recommended by the manufacturer. The product must not be used as an incinerator.
- It is strictly forbidden to use alcohol, petrol, liquid fuel for lanterns, diesel, bio-ethanol, fluids for lighting charcoal or similar liquids to light/rekindle the flame in these devices. Keep these flammable liquids well away from the appliance when in use.
- Do not put any fuel other than wood pellets in the hopper.
- The instructions provided in this manual must always be complied with to ensure the product and any electronic appliances connected to it are used correctly and accidents are prevented.
- **This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance shall not be carried out by children without supervision.**
- The user, or whoever is operating the product, must read and fully understand the contents of this installation guide before performing any operation. Errors or incorrect settings can cause hazardous conditions and/or poor operation.
- Do not climb on or lean on the product.

1-WARNINGS AND WARRANTY CONDITIONS

- Do not put linen on the product to dry. Any drying racks or the like must be kept at a safe distance from the product. **Fire hazard.**
- *All liability for improper use of the product is entirely borne by the user and relieves the Manufacturer of any civil and criminal liability.*
- Any type of tampering or unauthorised replacement with non-original spare parts could be hazardous for the operator's safety and relieves the company of any civil and criminal liability.
- Many of the surfaces of the product get very hot (door, handle, glass, smoke outlet pipes, etc.). **Avoid coming into contact with these parts, without adequate protective clothing or suitable implements, such as gloves with thermal protection** or "cold handle" operating systems.
- **It is forbidden to operate the product with the door open or the glass broken.**
- **The doors/covers on the appliance must remain closed when it is not used.**
- The product must be powered by an electrical system that is equipped with an effective earthing device.
- Switch the product off in the event of a fault or malfunction.
- Accumulated unburned pellets in the burner after each "failed start-up" must be removed before lighting again. Check that the burner is clean and positioned properly before lighting again.
- Do not wash the product with water. Water could get inside the unit and damage the electrical insulation and cause electric shocks.
- Do not stand for a long time in front of the product in operation. Do not overheat the room you are in and where the product is installed. This could cause injuries and health problems.
- Install the product in a location that does not present a fire hazard and is equipped with power and air supplies and smoke outlets.
- In the event of fire in the chimney, turn off the device, disconnect it from the mains electricity and do not open the hatch. Then contact the competent authorities.
- The product and the cladding must be stored in a dry place and must not be

1-WARNINGS AND WARRANTY CONDITIONS

exposed to weathering.

- It is recommended not to remove the feet that support the product in order to guarantee adequate insulation, especially if the flooring is made of flammable materials.
- In the event of a malfunction of the ignition system, do not force it to light by using flammable materials.
- Special maintenance must only be performed by authorised and qualified personnel.
- Assess the static conditions of the surface on which the weight of the product will rest and provide suitable insulation if it is made of flammable material (e.g. wood, fitted carpet or plastic).
- Live electrical parts: only power the product once it has been fully assembled.
- Disconnect the product from the 230V power supply before performing any maintenance operations.
- Improper use or poor maintenance of the product can cause hazardous situations to arise.
- **It is forbidden to manually load the fuel into the brazier. Failure to follow this warning can lead to hazardous situations.**
- **Before the product is restarted, always remove any unburned pellets building up in the brazier due to failed ignition, the emptying of the hopper or any situation that may cause this condition.**

1-WARNINGS AND WARRANTY CONDITIONS

INFORMATION:

Please contact the retailer or qualified personnel authorised by the company to resolve a problem.

- You must only use the fuel specified by the manufacturer.
- When the product is switched on for the first time it is normal for it to emit smoke due to the paint heating for the first time. Therefore make sure the room in which it is installed is well ventilated.
- Check and clean the smoke outlet pipes regularly (chimney fitting).
- The product is not a cooking appliance.
- Always keep the cover of the fuel hopper closed.
- Store this installation guide with care as it must accompany the product for the duration of its useful life. If the product is sold or transferred to another user, ensure the manual is also handed over.

INTENDED USE

The product only works with wood pellets and must be installed indoors.

PRODUCT PERFORMANCE CHECKS.

All our products undergo ITT tests carried out by a notified laboratory (system 3) and in accordance with (EU) regulation number 305/2011 "Construction products", according to standard EN 14785:2006 (pellets) and "Machinery Directive" EN 303-5 (boilers).

In the case of tests for any market surveillance or inspections by third parties, please consider the following warnings:

- to reach the declared performance levels, the product must perform an operating cycle of at least 15/20 hours beforehand.
- use the average draught of the combustion smoke specified in the "technical product features" table.
- the type of pellets used must comply with current EN ISO 17225-2 regulations.
- the amount of fuel may vary according to the length and calorific value of the fuel. This may require some adjustments to stay in line with the hourly consumption specified in the "technical product features" table. A1 pellets ensure an overall calorific value within tight margins compared to the test pellets used. However, size considerably influences performance, so on average it must not be less than 24 mm long and with a 6mm diameter.
- in the case of a wood-burning product, check the correct residual moisture content of the fuel, which must not be less than 12% or more than 20%. As the moisture increases, different combustion air settings are required. The settings are to be carried out via the combustion air register, thereby modifying the mixture between primary and secondary air.
- it is necessary to check the operation of devices that can affect performance (for example air fans or electrical safety devices) in case of damage due to handling.
- maximum performance can be achieved at the maximum flame and ventilation power.
- strictly comply with the withdrawal points specified in regulations both in terms of emissions and temperature.

1-WARNINGS AND WARRANTY CONDITIONS

WARRANTY CONDITIONS

The company guarantees the product, **with the exception of elements subject to normal wear** (listed on the following page), for a period of **2 (two) years** from the date of purchase attested by:

- a document to serve as proof of purchase (invoice and/or receipt) that shows the name of the vendor and the date on which the purchase was made;
- forwarding of the completed warranty certificate within 8 days of purchase;

Furthermore, in order for the guarantee to be valid, the device must be installed and calibrated by qualified personnel, and where necessary, the user must be issued with a declaration of conformity and correct functioning of the product.

We recommend performing a functional test of the product before completion with the relative finishes, if applicable (cladding, painting of walls, etc.).

Installations that do not meet the current standards, improper use and lack of maintenance as expected by the manufacturer, void the product warranty.

The warranty is valid on the condition that the instructions and warnings contained in the user and maintenance manual are observed, and therefore the product is used correctly.

The replacement of the entire system or the repair of one of its components does not extend the warranty period, and the original expiry date remains unchanged.

The warranty covers the replacement or free repair **of parts recognised as being faulty at source due to manufacturing defects**. In the event of a fault, to benefit from the warranty, the customer must keep the warranty certificate and provide it with the document given at the time of purchase to the Service Centre.

EXCLUSIONS

The warranty does not cover malfunctions and/or damage to the appliance that arise due to the following causes:

- Damage caused during transportation and/or handling
- all parts that develop faults due to negligence or improper use, incorrect maintenance, installation that does not comply with the manufacturer's instructions (always refer to the installation guide provided with the appliance)
- incorrect sizing with regard to the use or faults in the installation or failure to adopt the necessary devices to guarantee proper execution
- improper overheating of the equipment, use of fuels not conforming to the types and quantities indicated in the instructions provided
- further damage caused by incorrect user interventions in an attempt to fix the initial fault
- worsening of the damage caused by the user continuing to operate the appliance even after the fault has been noticed
- in presence of a boiler, any corrosion, incrustations or breakages caused by water flow, condensation, hardness or acidity of the water, improperly performed descaling treatments, lack of water, mud or limescale deposits
- inefficiency of chimneys, flues or parts of the system affecting the appliance
- damage caused by tampering with the appliance, atmospheric agents, natural disasters, vandalism, electrical discharges, fires, faults in the electric and/or hydraulic system.
- Failure to have the annual stove maintenance performed by an authorised technician or qualified personnel will result in the loss of the warranty.

Also excluded from this warranty are:

- parts subject to normal wear such as gaskets, glass, cladding and cast iron grilles, painted, chrome-plated or gilded parts, handles and electric cables, bulbs, indicator lights, knobs, all parts which can be removed from the firebox.
- Variations in colour of the painted or ceramic/serpentine parts and crazed ceramics as they are natural characteristics of the material and product use.
- masonry work
- plant parts (if present) not supplied by the manufacturer

Any technical interventions on the product to eliminate the above defects and consequent damages must be agreed upon with the Service Centre, who reserves the right to accept the relative appointment or not. However, said interventions will not be carried out under warranty but as technical assistance to be granted as part of any eventual and specific agreed conditions and in accordance with the fee in force for the work to be carried out.

The user will also be charged for any costs incurred to remedy the incorrect technical interventions, tampering or damage to the appliance,

1-WARNINGS AND WARRANTY CONDITIONS

not attributable to original faults.

Save for the legal or regulatory limits, the warranty does not cover the containment of atmospheric and acoustic pollution.

The company declines all liability for any damage which may be caused, directly or indirectly, to persons, animals or objects as a consequence of non compliance with any provision specified in the manual, especially warnings regarding installation, use and maintenance of the appliance.

SPARE PARTS

In the event of a malfunction, consult the retailer who will forward the call to the Technical Assistance Department.

Only use original spare parts. The retailer or service centre can provide all necessary information regarding spare parts.

We do not recommend waiting for the parts to get worn out before having them replaced. It is important to perform regular maintenance.



The company declines all liability if the product and any other accessory is used improperly or modified without authorisation.

All parts must be replaced with original spare parts.

WARNINGS FOR THE CORRECT DISPOSAL OF THE PRODUCT.

The owner is the sole party responsible for demolishing and disposing of the product. This must be performed in compliance with laws related to safety and environmental protection in force in his/her country.

At the end of its working life, the product must not be disposed of as urban waste.

It must be taken to a special differentiated waste collection centre set up by the local authorities or to a retailer that provides this service. Separating and recycling prevents potential negative effects on the environment and health (often caused by inappropriately disposing of product parts). It also allows materials to be recovered in order to obtain significant savings in energy and resources.

WHY SEALED

Products constructed with a perfectly sealed structure do not consume the room's oxygen but draw all the air from the outer environment (if suitably ducted) and may therefore be installed in all dwellings that require a high degree of insulation such as "passive" or "high energy efficiency" houses. Thanks to this technology there is no risk of smoke emissions in the room, hence no air intakes and relevant aeration grilles are required in the installation premises.

Consequently, there will be no more draughts of cold air in the room, which make it less comfortable and reduce the overall efficiency of the system. The sealed stove may even be installed in the presence of forced ventilation or in premises that might have negative pressure with respect to the outside.

2-INSTALLATION



The instructions in this chapter refer explicitly to the Italian installation regulation UNI 10683. In any case, always observe the regulations in force in the country of installation.

PELLETS

Wood pellets are manufactured by hot-extruding compressed sawdust which is produced during the working of natural dried wood. The compactness of the material is guaranteed by the lignin contained in the wood itself and allows pellets to be produced without glue or binders.

The market offers different types of pellets with characteristics that vary according to the wood mixtures used. The most common diameter on the market is 6 mm (although 8 mm diameter is available too) with a length, on average, of between 3 and 40 mm. A good quality pellet has a density of between 600 and 750 or more kg/metres cubed and a moisture content that accounts for 5 to 8% of its weight. Pellets have technical advantages besides being an ecological fuel, as the wood residue is used completely, thereby achieving cleaner combustion than that of fossil fuels.

While good-quality wood has a calorific value of 4.4 kW/kg (15% moisture, after about 18 months of seasoning), whereas that of pellets is around 4.9 kW/kg. To ensure good combustion, the pellets must be stored in a dry place and protected from dirt. Pellets are usually supplied in 15 kg bags, therefore, storing them is very convenient.



BAG OF PELLETS 15 kg

Good quality pellets guarantee good combustion, thereby decreasing harmful emissions into the atmosphere.



The poorer the quality of the fuel, the more often the internal parts of the brazier and combustion chamber must be cleaned.

The main quality certifications for pellets currently available on the European market guarantee that the fuel complies with class A1/A2 according to ISO 17225-2 (ex EN 14961). These certifications include, for example, **ENPlus**, **DINplus**, **Ö-Norm M7135**, and in particular, guarantee the following characteristics:

- calorific value: 4.6 ÷ 5.3 kWh/kg.
- Water content: ≤ 10% of the weight.
- Percentage of ash: max 1.2% of the weight (A1 less than 0.7%).
- Diameter: 6±1/8±1 mm.
- Length: 3÷40 mm.
- Content: 100% untreated wood without the addition of binding agents (max 5% bark).
- Packaging: in sacks made from ecologically compatible or biologically decomposing material.



The company strongly recommends using certified fuel for its products (ENplus, DINplus, Ö-Norm M7135). Poor quality pellets or others that do not comply with the characteristics specified previously may compromise the operation of your product and can therefore make the guarantee and product liability invalid.

2-INSTALLATION

FOREWORD

The installation position must be chosen according to the room, smoke extraction system and flue. Check with local authorities whether there are any restrictive regulations in force regarding the combustion air inlet, the smoke outlet system, the flue or the chimney pot. The manufacturer declines all responsibility in the event of installations that do not comply with the laws in force, incorrect room air exchange, electrical connection non-compliant with the standards and inappropriate use of the appliance. The installation must be carried out by a qualified technician, who must issue a declaration of conformity of the system to the purchaser and will assume full responsibility for final installation and consequent good operation of the product.

In particular one must ensure that:

- there is a suitable combustion air inlet and smoke exhaust in compliance with the type of product installed
- other stoves or devices installed do not cause negative pressure in the room where the product is installed (for sealed appliances only, a maximum of 15 Pa of negative pressure in the room is allowed)
- when the product is switched on there is no reflux of smoke in the room
- smoke extraction takes place in total safety (sizing, smoke seal, distances from flammable materials..).

We especially recommend to check the data tags of the flue for the safety distances that must be observed in presence of combustible materials and the type of insulating material to be used. These indications must be followed strictly to prevent serious harm to people and the integrity of the home. The installation of the appliance must ensure easy access to clean the appliance itself, the smoke exhaust pipes and the flue. **It is forbidden to install the stove in rooms with a fire hazard. Installation in studio flats, bedrooms and bathrooms is only allowed with sealed or closed appliances equipped with suitable combustion air ducting directly outside. Always maintain adequate distance and protection in order to prevent the product from coming into contact with water.**

In the event there are several appliances installed, the external air inlet must be sized accordingly.

MINIMUM DISTANCES

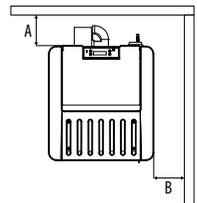
It is recommended to install the stove detached from any walls and/or furniture, with a minimum clearance to allow effective aeration of the appliance and a good distribution of heat in the room. Comply with the distances from flammable or heat-sensitive objects (sofas, furniture, wood panelling, etc.) as specified below. The frontal distance from flammable materials must be at least as specified in the product's technical data table.

If particularly delicate objects are present, such as furniture, curtains or sofas, increase the stove clearance accordingly.



If the floor is made of wood, it is recommended to fit a floor protection sheet in compliance with the Standards in force in the country of installation.

MAGGIE - 2016	Non-flammable walls	Flammable walls
	A = 5 cm B = 5 cm	A = 12 cm B = 20 cm



If the floor is made of combustible material, it is recommended to use protection made of non-combustible material (steel, glass...) that also protects the front from falling combusted material during cleaning operations.

The appliance must be installed on a floor with adequate load capacity.

If the existing construction does not meet this requirement, one must take appropriate measures (for example a load distribution plate).

2-INSTALLATION

FOREWORD

The Chimney Flue chapter has been drawn up with reference to the provisions of European Standards (EN13384 - EN1443 - EN1856 - EN1457).

The chapter provides indications for installing an efficient and correct flue but is under no circumstances to substitute the regulations in force, which the qualified technician must be in possession of. Check with local authorities whether there are any restrictive regulations in force regarding the intake of air for combustion, the smoke extraction system, the flue or the chimneypot.

The company declines all liability relating to the poor functioning of the stove if this is due to the use of an insufficiently sized flue in violation of the Standards in force.

FLUE

The flue or chimney is of great importance for the proper operation of a solid fuel-burning heating appliance with natural draught, as modern heating appliances have high efficiency with cooler flue gasses and consequently less draught, it is therefore essential that the flue is built up to standard and always kept in perfect working order. A flue that serves a pellet/wood fuelled appliance must be at least category T400 (or greater if the appliance requires so) and resistant to soot fires. Smoke must be extracted through a single flue made of insulated steel (A) or an existing flue that complies with the intended use (B).

A simple air shaft made of cement must be suitably lined. In both solutions there must be an inspection cap (AT) and/or inspection hatch (AP) - FIG.1.

It is prohibited to connect more than one wood/pellet (*) or any other type of appliance (vent cowlng...) to the same flue.

(*) unless there are national derogations (for instance in Germany), which under suitable conditions allow for the installation of several appliances in the same fireplace. In any case, strictly follow the product/installation requirements of the relative regulations/legislation in force in that country

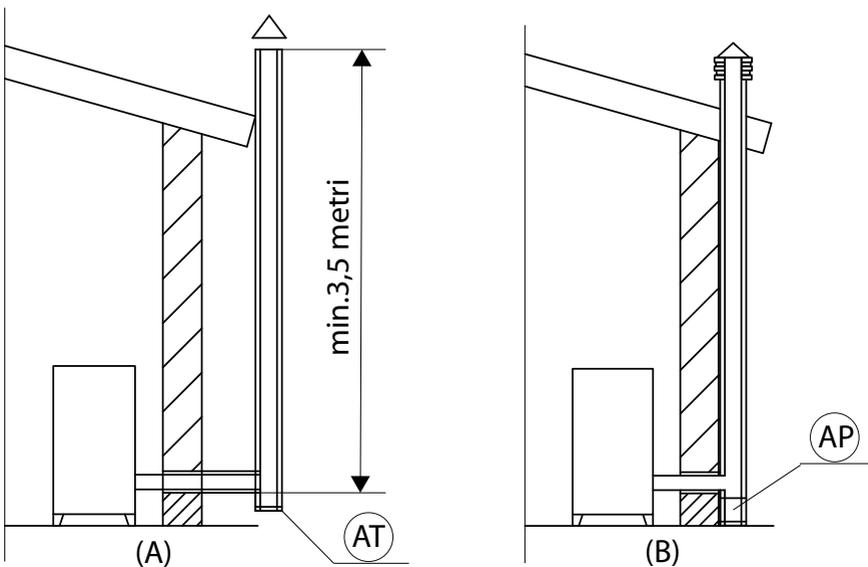


FIGURE 1 - FLUE

2-INSTALLATION

TECHNICAL CHARACTERISTICS

Have the efficiency of the flue checked by an authorised technician.

The flue must be sealed against flue gasses, in a vertical direction without narrowing, be made with materials impermeable to smoke, condensation, thermally insulated and suitable to resist normal mechanical stress over time (we recommend fireplaces made of A/316 or refractory material with insulated round section double chamber). Be suitably insulated externally to avoid condensation and reduce smoke cooling. It should be separated from combustible or flammable materials with an air gap or insulating materials: check the distance specified by the manufacturer of the fireplace according to EN1443. The chimney opening must be in the same room as the appliance, or at most in the adjoining room, and have a soot and condensation collection chamber beneath the opening, and be accessible via a sealed metal hatch.

FLAT ROOF

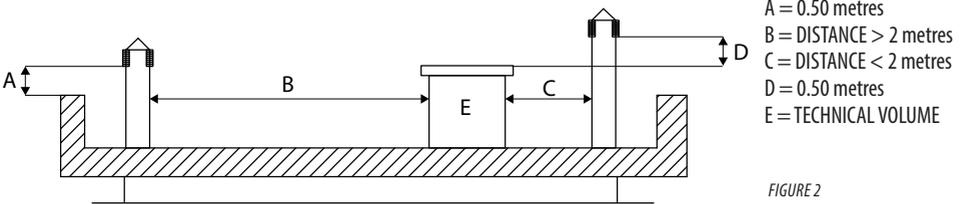


FIGURE 2

ROOF AT 15°

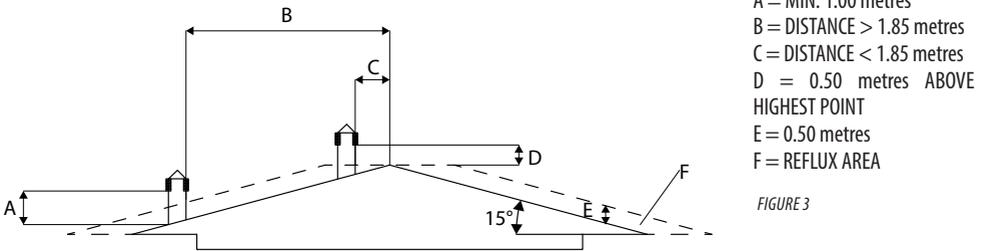


FIGURE 3

ROOF AT 30°

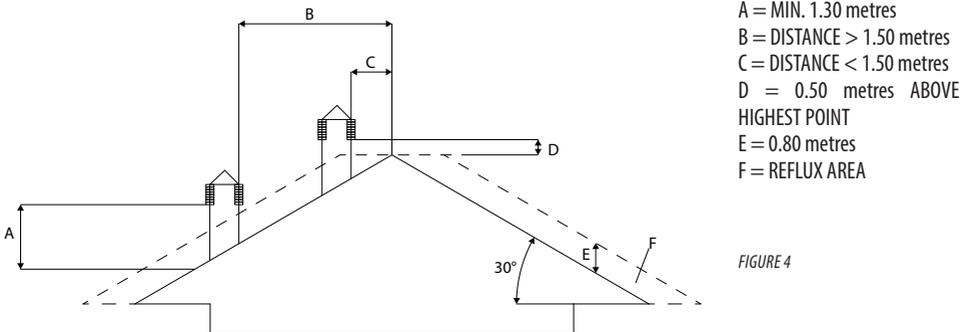


FIGURE 4

2-INSTALLATION

ROOF AT 60°

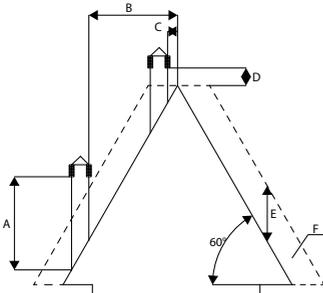


FIGURE 5

- A = MIN. 2.60 metres
- B = DISTANCE > 1.20 metres
- C = DISTANCE < 1.20 metres
- D = 0.50 metres ABOVE HIGHEST POINT
- E = 2.10 metres
- F = REFLUX AREA

ROOF AT 45°

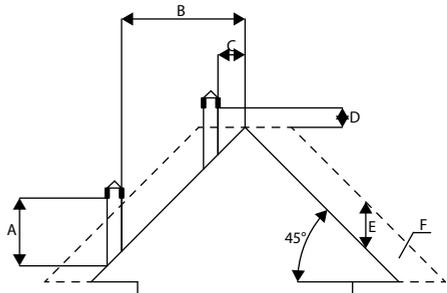


FIGURE 6

- A = MIN. 2.00 metres
- B = DISTANCE > 1.30 metres
- C = DISTANCE < 1.30 metres
- D = 0.50 metres ABOVE HIGHEST POINT
- E = 1.50 metres
- F = REFLUX AREA

SIZING

The negative pressure (draught) of a flue depends on its height. Check the negative pressure with the values indicated in the technical characteristics. The minimum height of the chimney is 3.5 metres.

The interior cross-section of the flue can be round (best), square or rectangular (the ratio between the internal sides must be ≤ 1.5) with the sides joined with a minimum radius of 20 mm. The dimension of the cross-section must be **minimum Ø100mm**.

The cross-sections/lengths of the chimneys shown in the technical data tables are indications for correct installation. Any alternative configurations must be correctly sized in accordance with the general method of calculation of UNI EN13384-1 or other proven efficiency methods.

Below is a list of some flues available on the market:

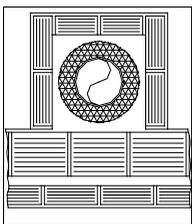
AISI 316 steel chimney with double chamber insulated with ceramic fibre or equivalent resistant up to 400°C.

Refractory chimney with double insulated chamber and external lightweight concrete cladding with cellular material such as clay.

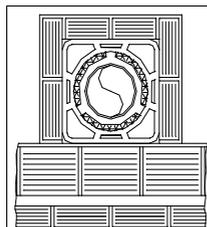
Traditional square-section clay chimney with insulating empty inserts.

Avoid products with an internal rectangular section where the larger side is 1.5 times the smaller side (e.g. 20x40 or 15x30).

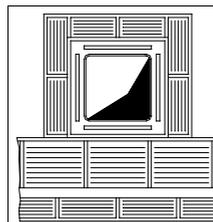
EXCELLENT



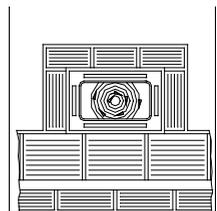
GOOD



POOR



VERY POOR



2-INSTALLATION

MAINTENANCE

The flue must be kept clean, since the deposit of soot or unburned oils reduces the cross-section reducing the draught and thus compromising the efficient operation of the stove and, if large build-ups accumulate, can catch fire. The flue and chimneypot must be cleaned and checked by a qualified chimney sweep at least once a year. Once the inspection/maintenance has been performed, request a written report that the system is safe.

Failure to perform cleaning jeopardises the system's safety.

CHIMNEYPOT

The chimneypot is a crucial element for the heating appliance to work properly: we recommend a wind proof chimneypot (A), see Figure 7.

The area of the opening for smoke extraction must be at least double the cross-section of the flue/lined system, and arranged so that smoke extraction is ensured even in strong wind. The chimney must prevent rain, snow or animals from entering the chimney. The height of outflow into the atmosphere must be beyond the reflux area due to the shape of the roof or any obstacles near the outlet (see Figures 2-3-4-5-6).

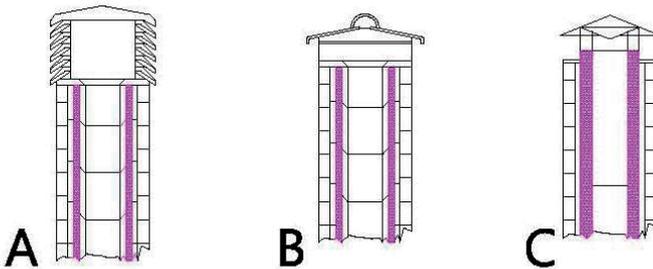
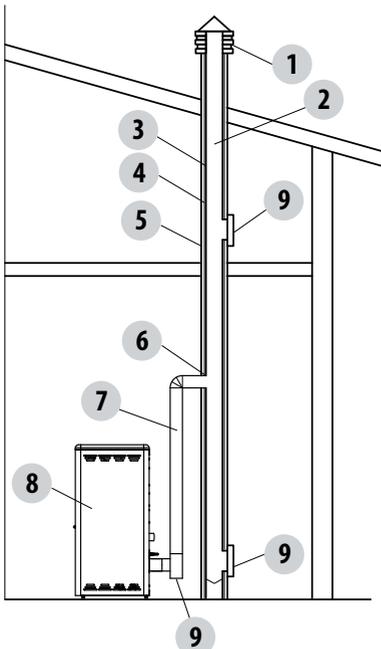


FIGURE 7

CHIMNEY COMPONENTS



LEGEND:

- (1) CHIMNEYPOT
- (2) REFLUX CHANNEL
- (3) SMOKE DUCT
- (4) THERMAL INSULATION
- (5) OUTSIDE WALL
- (6) CHIMNEY FITTING
- (7) SMOKE DUCT
- (8) HEAT GENERATOR
- (9) INSPECTION ACCESS PANEL

FIGURE 8

2-INSTALLATION

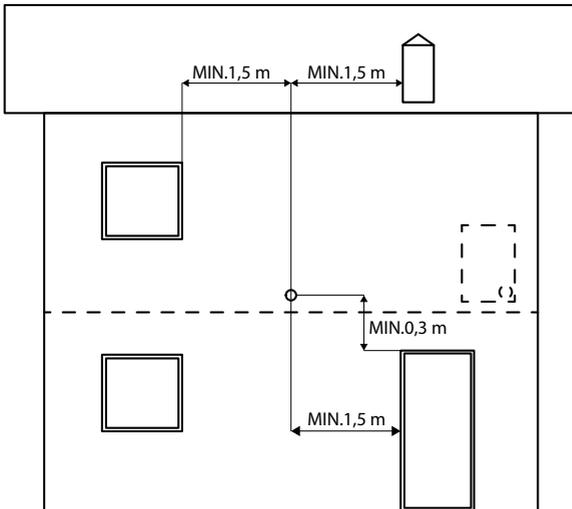
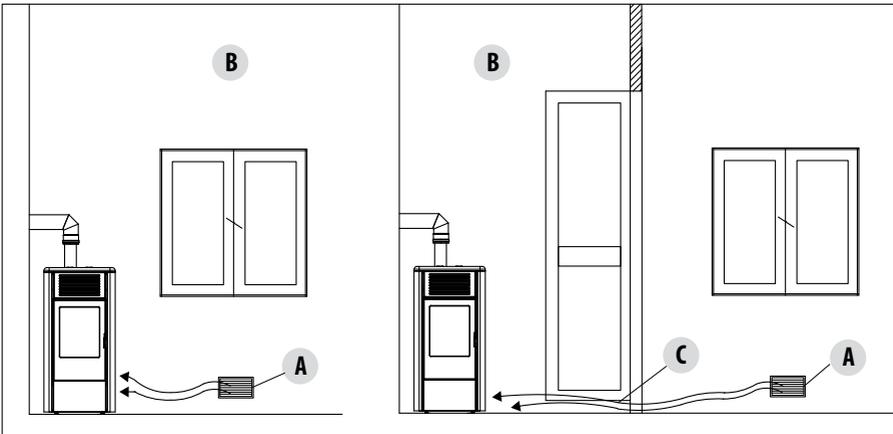
EXTERNAL AIR INLET

It is mandatory to provide an adequate external air inlet that supplies the combustion air required for the product to work properly. The flow of air between the outside and the installation room may be direct, through an inlet in an external wall of the room (preferable solution see Figure 9 a); or indirect, via air intake from adjoining rooms and connecting permanently with the installation room (see Figure 9 b). Adjoining areas may not include sleeping areas, garages or general areas with a fire hazard. During installation one must check the minimum clearances required for air intake from outside. Take into account the presence of doors and windows that could interfere with the proper flow of air to the stove (see diagram below).

The air inlet must have a minimum net total area of 80 cm²: the surface must be increased accordingly if there are other active generators (for example: electric fan for stale air extraction, hood, other stoves, etc.), which could cause negative pressure in the room. Make sure that, with all appliances on, the pressure drop between the room and the outside does not exceed the value of 4 Pa (also for Oyster appliances if the combustion air has not been suitably ducted outside). If necessary increase the intake section of the air inlet, which must be made at floor level and always protected with a bird-proof outer protection grid and in such a way that it cannot be obstructed by any object.

FIGURE 9 A - DIRECTLY FROM OUTSIDE

FIGURE 9 B - INDIRECTLY FROM THE ADJACENT ROOM



A=AIR INLET
B=ROOM TO BE VENTILATED
C=INCREASE OF THE GAP UNDER THE DOOR

It is possible to connect the air required for combustion directly to the outside air inlet, with a pipe of at least Ø50mm, with maximum length of 3 linear metres; each pipe bend shall be considered equivalent to a linear metre. To attach the pipe see the back of the stove.

For stoves installed in studio flats, bedrooms and bathrooms (where allowed), it is mandatory to connect the combustion air outside. In particular for sealed stoves the connection must be sealed in order not to compromise the overall sealed characteristic of the system.

FIGURE 10

2-INSTALLATION

DISTANCE (metres)	The air inlet must be at a distance of:	
1.5 m	BELOW	Windows, doors, smoke outlets, cavities,
1.5 m	HORIZONTALLY	Windows, doors, smoke outlets, cavities,
0.3 m	ABOVE	Windows, doors, smoke outlets, cavities,
1.5 m	AT A DISTANCE	from smoke outlet

CONNECTION TO THE FLUE

The connection between the flue and the appliance must be via a smoke duct that conforms to EN 1856-2. The connecting section must extend no more than 4 m horizontally, with a minimum slope of 3% and with a maximum of 3 90° bends (accessible for inspection - do not count the T fitting at the appliance outlet).

The diameter of the smoke duct must be equal to or greater than that of the outlet of the appliance (\varnothing 80 mm).

TYPE OF SYSTEM	SMOKE DUCT
Minimum vertical length	1.5 metres
Maximum length (with 1 accessible 90° bend)	6.5 metres
Maximum length (with 3 accessible 90° bends)	4.5 metres
Maximum number of accessible 90° bends	3
Horizontal sections (minimum slope 3%)	4 metres

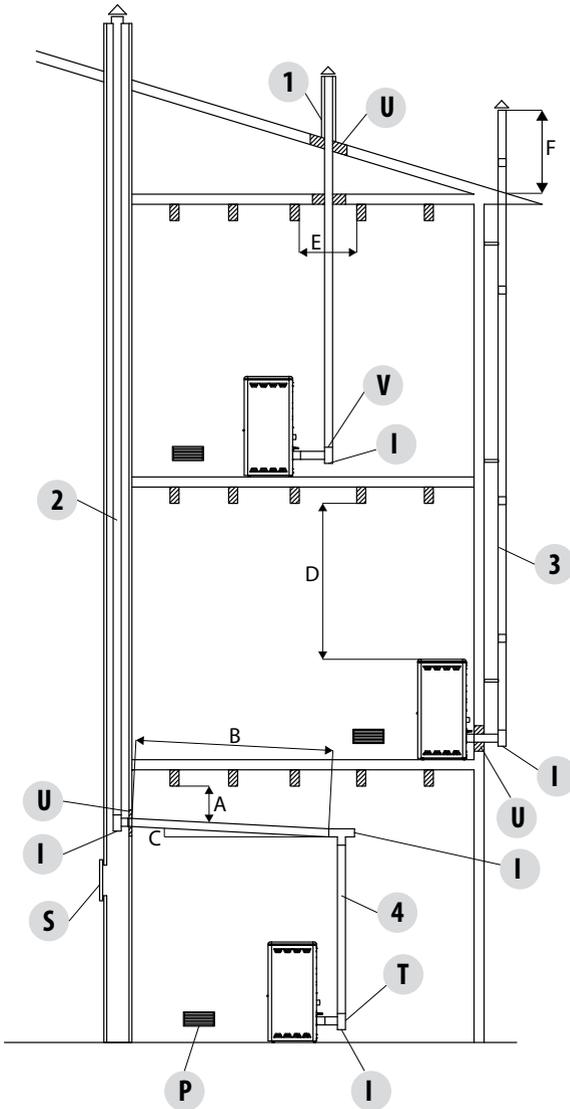
Use smoke ducts with a diameter of 80mm or 100mm depending on the type of system, with silicone gaskets or similar gaskets that can withstand the high operating temperatures of the appliance (min. T200 class P1). **The use of flexible metal hoses made of fibre cement or aluminium is forbidden. For direction changes, we always recommend the use of a T fitting with an inspection cap allowing easy access for cleaning the tubes.** Always ensure that the inspection cap is put back in place and sealed hermetically with the relevant seal intact after cleaning.

It is prohibited to connect more than one appliance to the same smoke duct, or the discharge from hoods above it. It is forbidden to extract the combustion products directly through the wall, whether into indoor spaces or outdoors.

The smoke duct must be at a minimum distance of 400 mm from flammable or heat-sensitive structures.

2-INSTALLATION

EXAMPLES OF CORRECT INSTALLATION



1. Installation of $\varnothing 120\text{mm}$ flue with hole for the passage of the pipe increased by:
 minimum 100mm around the pipe if next to non flammable parts such as cement, brick, etc.; or
 minimum 300mm around the pipe (or as required by rating plate) if next to flammable parts such as wood etc.
 In both cases, install suitable insulation between the flue and the ceiling.

Always check and respect the data tags on the flue, in particular the minimum safety distances from combustible materials.

The previous rules also apply for holes made in walls.

2. Old flue, minimum pipe $\varnothing 100\text{mm}$ with the inclusion of an external access door for chimney cleaning.

3. External flue made of insulated stainless steel pipes, i.e. with double walls minimum $\varnothing 100\text{mm}$: all securely mounted on the wall. With windproof chimneypot. See fig. 7 type A.

4. Ducting system using T fittings that allow easy access for cleaning without having to remove the pipes.

FIGURE 11

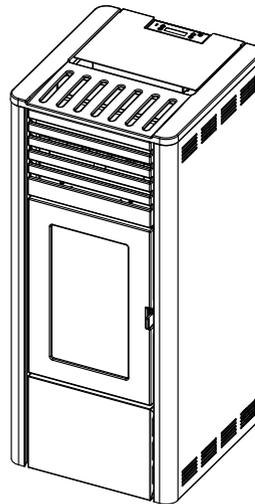
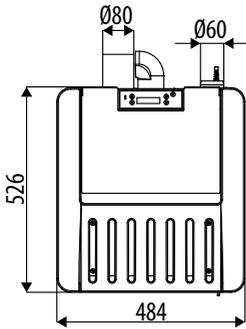
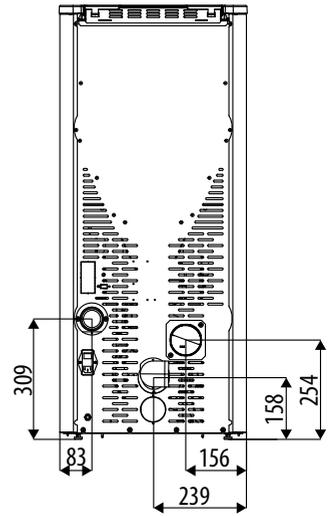
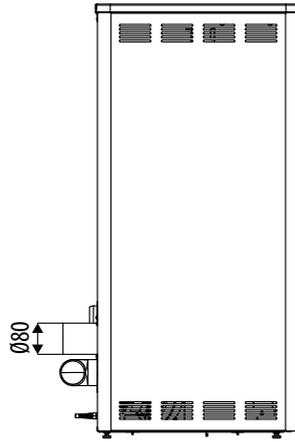
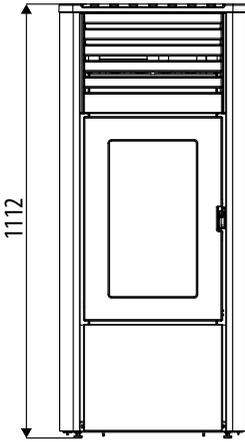
U = INSULATING
 V = ANY REDUCTION FROM 100 TO 80 MM
 I = INSPECTION CAP
 S = INSPECTION ACCESS PANEL
 P = AIR INLET
 T = T JOINT WITH INSPECTION CAP

A = MINIMUM 40 MM
 B = MAXIMUM 4 M
 C = MINIMUM 3°
 D = MINIMUM 400 MM
 E = HOLE DIAMETER
 F = SEE FIG.2-3-4-5-6

3-DRAWINGS AND TECHNICAL FEATURES

DRAWINGS AND CHARACTERISTICS

MAGGIE STOVE DIMENSIONS - 2016



3-DRAWINGS AND TECHNICAL FEATURES

TECHNICAL CHARACTERISTICS	MAGGIE - 2016
Nominal output power	10.0 kW (8600 kcal/h)
Minimum power output	2.3 kW (1978 kcal/h)
Efficiency at Max	90.4%
Efficiency at Min	92.6%
Temperature of exhaust smoke at Max	212 °C
Temperature of exhaust smoke at Min	89 °C
Particulate/OGC/Nox (13%O ₂)	18 mg/Nm ³ - 2 mg/Nm ³ - 141 mg/Nm ³
CO at 13% O ₂ at Min and at Max	0.003 – 0.043%
CO ₂ at Min and at Max	6.4 - 14.8%
Recommended draught at Max power	0.10 mbar - 10 Pa***
Recommended draught at Min power	0.05 mbar - 5 Pa
Smoke mass	5.0 g/sec
Hopper capacity	39 litres
Type of pellet fuel	Pellet diameter 6 mm and size 3 ÷ 40 mm
Pellet hourly consumption	Min ~ 0.5 kg/h* - Max ~ 2.3 kg/h*
Autonomy	At min ~ 50 h* - At max ~ 11 h*
Heatable volume m ³	215/40 – 246/35 – 287/30 **
Combustion air inlet	Ø 50 mm
Smoke outlet	Ø 80 mm
Air inlet	80 cm ²
Rated electrical power (EN 60335-1)	81 W (Max 380 W)
Supply voltage and frequency	230 Volt / 50 Hz
Net weight	125 kg
Weight with packaging	135 kg
Distance from combustible material (back, side, under)	120 mm / 200 mm / 0 mm
Distance from combustible material (ceiling/front)	800 mm / 1000 mm

* Data that may vary depending on the type of pellets used

** Volume that can be heated, according to the power requirement per m³ (respectively 40-35-30 Kcal/h per m³)

***Value recommended by the manufacturer (non-binding) for optimal product operation

Tested according to EN 14785 in accordance with European regulation for Construction Products (EU 305/2011).

4-UNPACKING

PREPARATION AND UNPACKING

Remove all the parts of the packaging (polystyrene, wood, plastic). All packaging materials can be reused for similar use or disposed of as urban solid waste, in accordance with the standards in force.

After having removed the packaging make sure the product is intact.



Handle the product with suitable means paying attention to the applicable safety regulations in force. Do not turn the packaging over and handle the majolica parts with care.

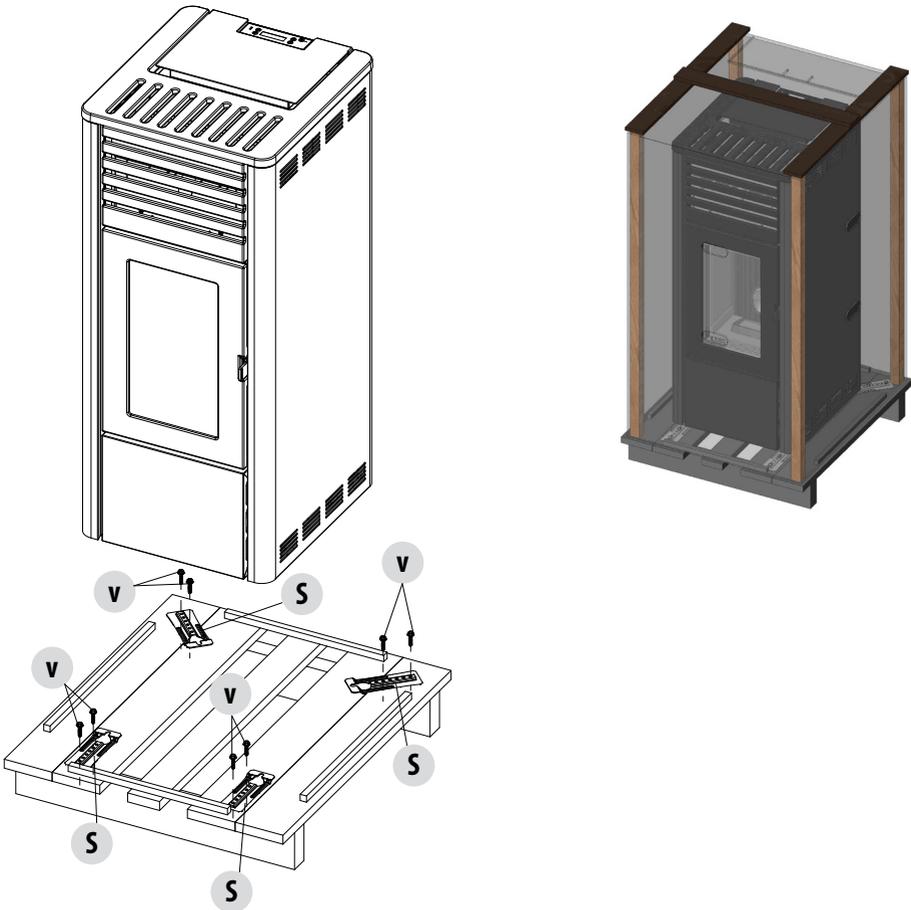
The **MAGGIE** stove is delivered in a single package. Open the package, remove the two screws "v" which secure the stove brackets to the pallet and then remove the bracket "S" from the stove foot.

Install the stove in the chosen area, making sure it complies with the requirements.

The stove body or unit must always be kept in a vertical position when handled, and handled using carts only. Pay particular attention to the door and its glass, protecting them from mechanical knocks that would compromise their integrity.

The product must always be handled with care. If possible, unwrap the stove near the chosen area of installation.

The packaging materials are neither toxic nor harmful, therefore no particular disposal measures are required.



4-UNPACKING

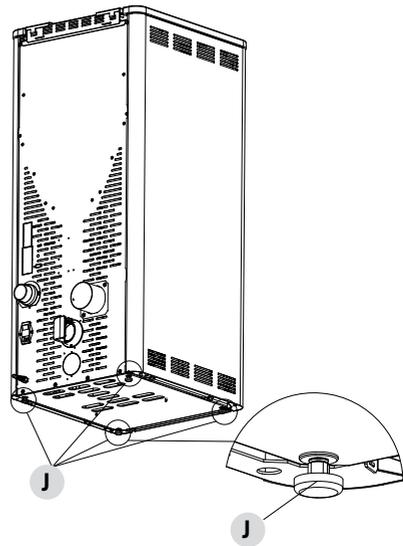
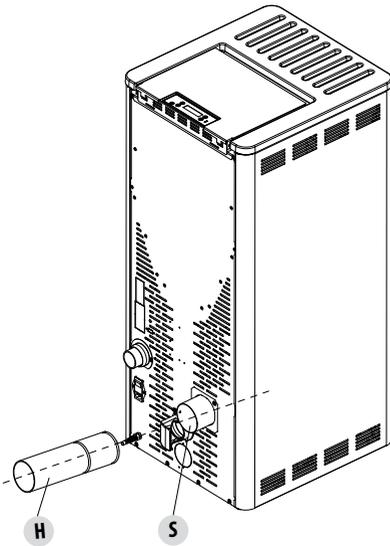
Therefore, the end user is responsible for product storage, disposal or possible recycling in compliance with the relative applicable laws in force. Do not store the stove unit or its cladding without their packaging.

Position the stove and connect it to the flue pipe. Use the 4 adjustable feet (**J**) to get the stove correctly levelled so that the smoke outlet (**S**) is lined up with the connecting pipe (**H**).

If the stove needs to be connected to an outlet pipe which goes through the rear wall (to connect to the flue), take utmost care to make sure that the joint is not forced.



If the stove smoke outlet is forced or used improperly to lift it or position it, the operation of the stove can be damaged irreparably.



1. TURN THE FEET CLOCKWISE TO LOWER THE STOVE
2. TURN THE FEET COUNTER CLOCKWISE TO RAISE THE STOVE

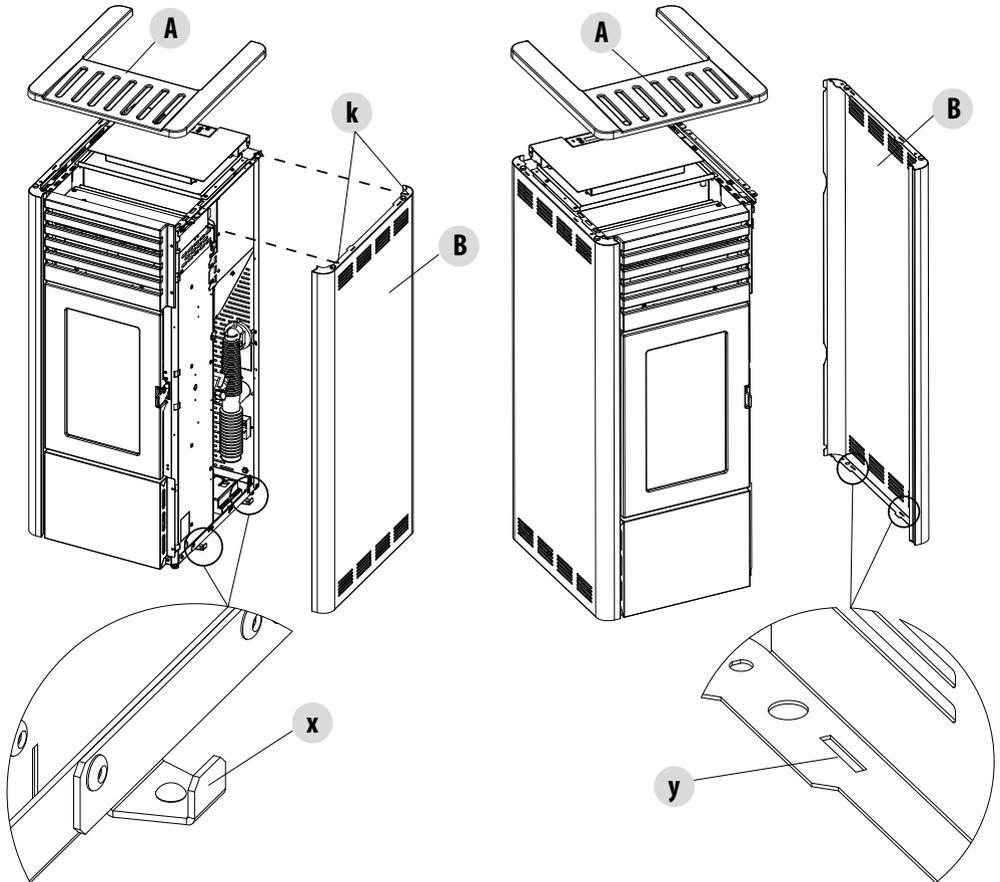
5-CLADDING REMOVAL

DISASSEMBLING THE SIDE CLADDING

In the event the side has to be removed, proceed as follows:

- Move the cast iron top "A"
- Remove the two bolts "k" at the top of the stove
- Lift the panel for holes "y" to come out from hooks "x" on the stove

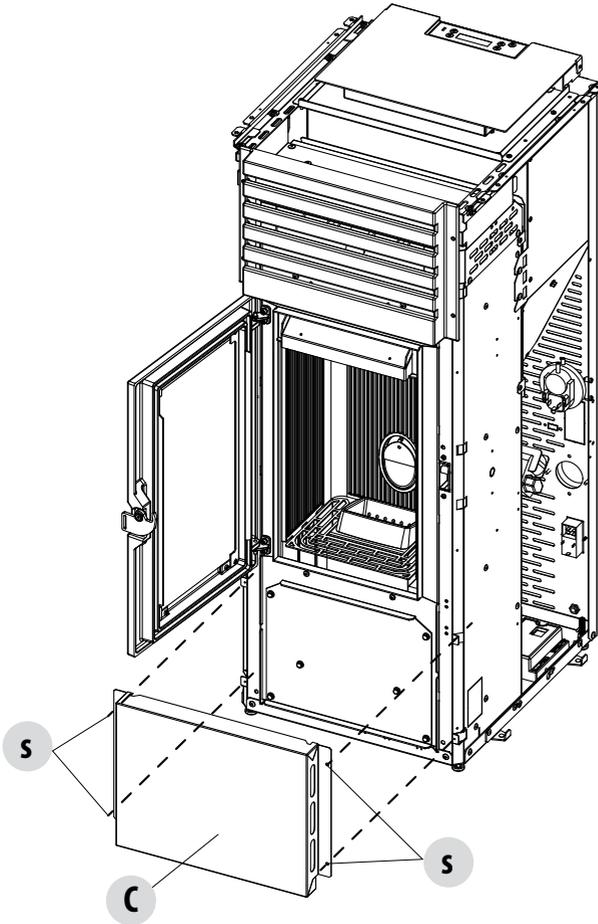
Proceed with the same system for the other panel as well.



5-CLADDING REMOVAL

REMOVING THE LOWER PANEL

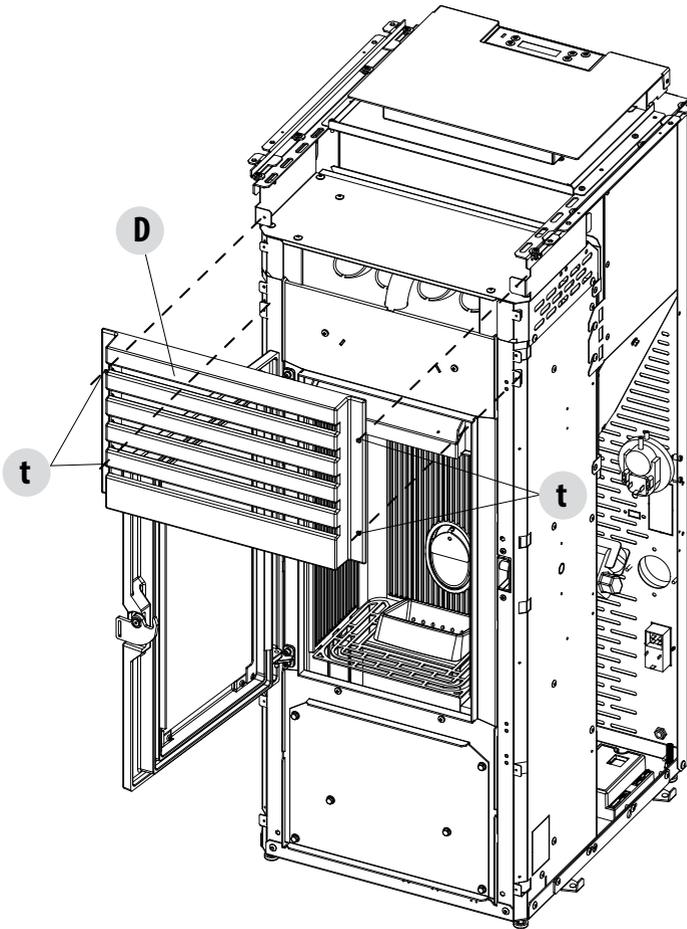
After having removed the lateral panels "B" remove the four screws "s" at the sides, which secure the lower panel "C" to the stove.



5-CLADDING REMOVAL

REMOVING THE UPPER PANEL

After having removed the lateral panels "B" remove the four screws "t" at the sides, which secure the upper panel "D" to the stove.

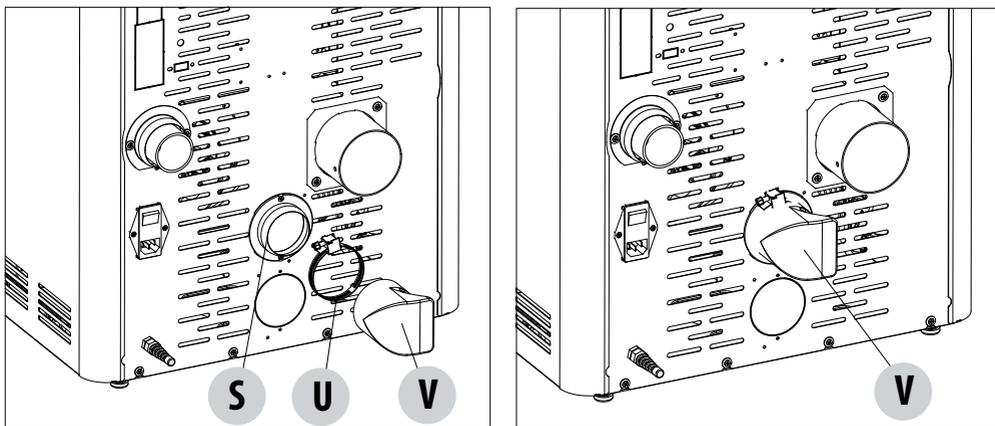


5-CLADDING REMOVAL

Comfort Air ducting

Comfort Air stoves can channel the air into other rooms through the connection with the accessory pipes to the rear "S" shaped flange provided as standard.

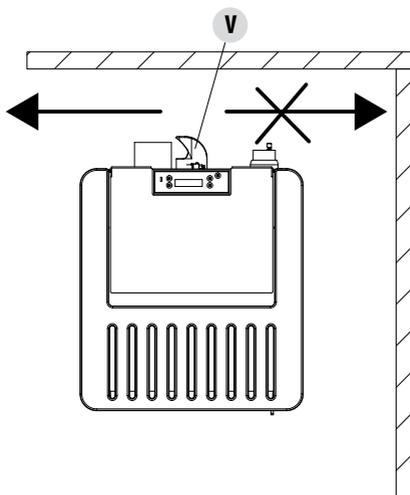
If you do not wish to channel the air, the hot air may be let out through the rear "V" vent without connecting any pipe. The "V" vent and the "U" clamp used for fastening are found in a plastic bag inside the hopper of the stove.



Attention! It is mandatory to install the vents with "V" netting (1 or 2 depending on the type of appliance) on the rear "S" output for safety purposes and to prevent the rear wall from being hit directly by the hot air flow, generating halos, blackening or even dangerous heating in the case of flammable walls.

When positioning the stove near a wall (see image below) direct the hot air "V" vent towards the free part.

If this warning is not complied with, the manufacturer cannot be held liable for any damage to property and/or persons.



6-LOADING THE PELLETS

LOADING THE PELLETS

Fuel is loaded through the upper part of the stove by lifting the hatch.
Pour the pellets in slowly so that they are deposited at the bottom of the hopper.



If loading pellets when the stove is running, open the door of the hopper using the stove mitten that comes with the stove itself.



When loading, do not let the pellet bag come into contact with hot surfaces.

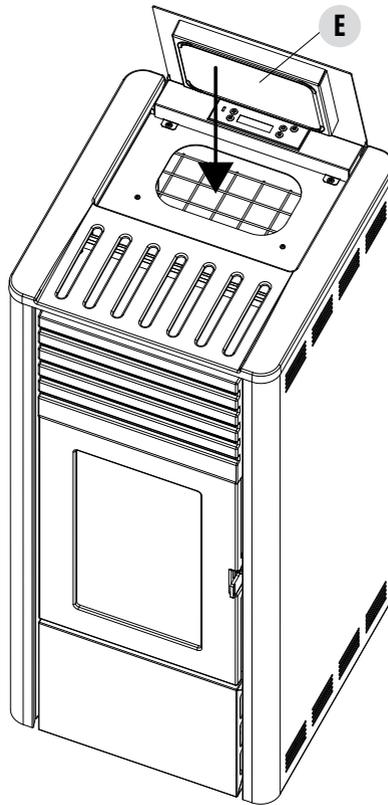
Never remove the protection grid inside the hopper.

No other type of fuel other than pellets is to be inserted into the hopper, in compliance with above-mentioned specifications.

Store the spare fuel at an adequate safe distance.

Do not pour pellets directly onto the brazier but only into the hopper.

When the appliance is running and when it is turned off, most of the stove surfaces are very hot (door, handle, glass, smoke outlet pipes, etc.). Therefore it is recommended to avoid coming into contact with these parts.



LOADING THE PELLETS

7-ELECTRICAL CONNECTION

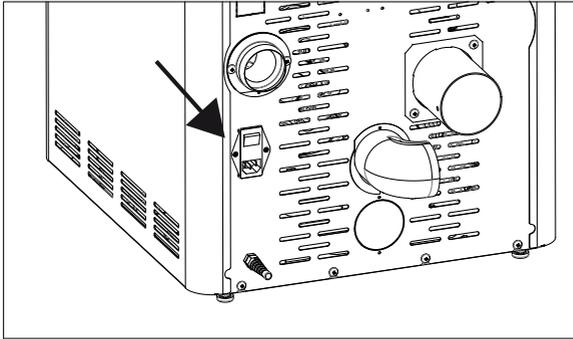
ELECTRICAL CONNECTION

First connect the power cable to the back of the stove and then to a wall socket.

The main switch must only be activated to switch the stove on; otherwise, it is advisable to keep it switched off.



It is recommended to disconnect the power cable when the stove is not used.

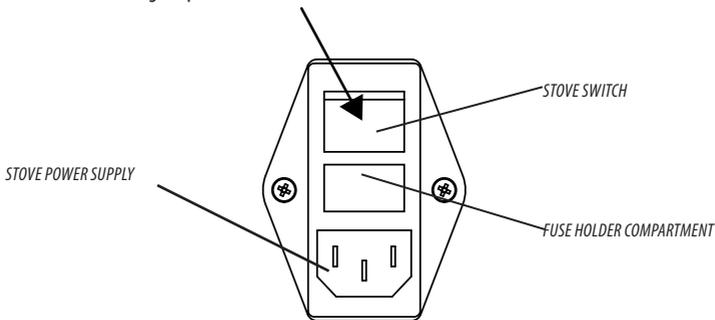


ELECTRICAL STOVE CONNECTION

STOVE POWER SUPPLY

After connecting the power cable to the back of the stove, turn the switch at the back to position (I).

The luminous switch button will light up.



The switch on the back of the stove is used to power the system.

On the rear of the stove there is a fusebox which is located near the power socket. Open the fusebox cover with a screwdriver and replace the fuse if necessary (3.15 A delayed) - seek assistance from an authorised and qualified technician.

8-FIRST START-UP

PRECAUTIONS BEFORE START-UP

GENERAL PRECAUTIONS

Remove any objects that may burn from the brazier (manual, various adhesive labels or any polystyrene).

Check that the brazier is positioned correctly and rests properly on the base.



The first start-up may not be successful as the feed screw is empty and does not always manage to load the required amount of pellets in time to light the flame.

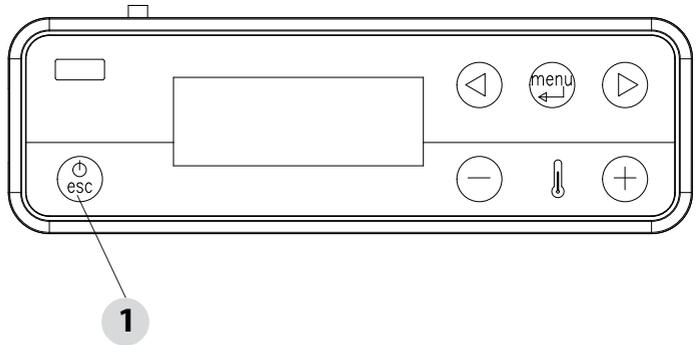
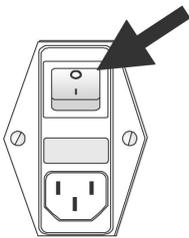


CANCEL THE FAILED IGNITION ALARM BY PRESSING AND HOLDING THE ON/OFF KEY FOR A FEW SECONDS. REMOVE THE PELLET LEFT IN THE BRAZIER AND REPEAT THE START-UP.

SETTINGS TO BE CARRIED OUT BEFORE THE INITIAL START-UP

After connecting the power cable to the back of the product, turn the switch at the back to position (I). To turn the stove on or off, press button **1** on the control panel.

The display on the panel will be ON with a flashing flame. When the flame stops blinking, the stove has reached the operating condition



to “supply power”.

The default target room temperature is set at 20°C. To change this setting, follow the instructions in the adjustments menu; do the same to set the heating water temperature and the speed of the ventilation fan (if provided). To activate an external thermostat, if present, see the dedicated paragraph.

POWER SUPPLY

When start-up is complete, the panel will display ON with a constant flame at level 3 . The modulation of the flame for higher or lower power is then controlled autonomously on the basis of reaching the set temperature.

(see also “OPERATING MODE” - “Set Flame”)

8-FIRST START-UP

If the flame fails to ignite, despite a regular flow of pellets, check that the brazier is seated correctly: it must **rest snugly against the interlocking slot and be clean of any ash incrustations**. If no anomaly is found during this inspection, there may be a problem with the product components or installation may not be correct.



REMOVE THE PELLETS FROM THE BRAZIER AND CONTACT AN AUTHORISED TECHNICIAN.

Please ensure the brazier is free from ALL pellets and ash build up following any failed ignitions. Failure to clear out the brazier prior to resetting may result in further failed ignitions or in certain conditions an explosive ignition.



It is good practice to ensure effective ventilation in the room during the initial start-up, as the product will emit some smoke and smell of paint.

Do not stand close to the boiler and ventilate the room as described. The smell of paint will disappear after about an hour of operation, however, it is not harmful in any case.

The product will be subject to expansion and contraction during the start-up and cooling phases, therefore slight creaking noises may be heard.

This is absolutely normal as the structure is made of laminated steel and must not be considered a defect.



DO NOT EXPECT HEATING EFFICIENCY IMMEDIATELY!!! THE PRODUCT NEEDS SOME RUNNING-IN TIME.

It is extremely important to make sure the product does not reach high temperatures straight away, but to increase the temperature gradually using low power at first.

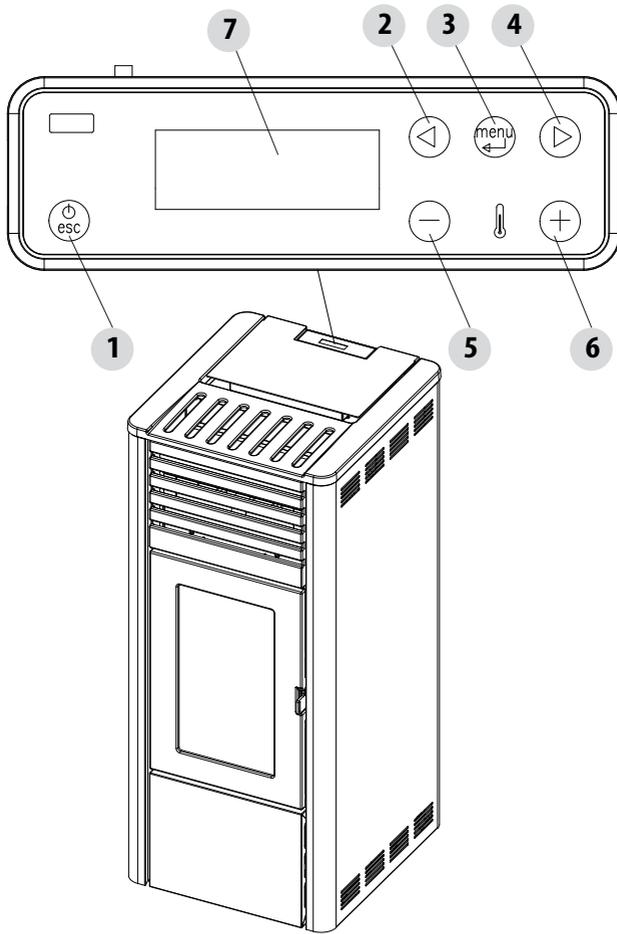
This will prevent damage to the welds and the steel structure.



Do not touch the product during the first lighting, as it is during this phase that the paint sets. If you touch the paint, you may expose the steel surface.

If necessary, touch up the paint with the spray can of the specific colour.

9-CONTROL PANEL



KEY

- | | |
|--|--|
| 1. Stove switch-on/switch-off | 5. Decrease set temperature / programming functions. |
| 2. Scrolling down through the programming menu | 6. Increase set temperature / programming functions. |
| 3. Menu | 7. Display. |
| 4. Scrolling up the programming menu | |

10-MENU ITEMS AND OPERATION

MAIN MENU

Press key 3 (menu) to access. The options accessed are:

- Date and Time
- Timer
- Sleep (only when stove is on)
- Settings
- Info

Date and time configuration

Configure the time and date as follows:

- Press the “menu” key.
- Select “Date and Time”.
- Press “menu” to confirm.
- Scroll through with the arrow keys and select the variables to be edited one at a time: Day, Hour, Min, Num. day, Month, Year.
- Press “menu” to confirm
- Use the + and - keys to edit.
- Finally, press “menu” to confirm and “esc” to exit.

CONFIGURATION OF PROGRAMMED MODE (TIMER) - Main menu

The current time and date must be configured to ensure correct operation of the timer.

There are six configurable TIMERS; for each one, the user can select a start and stop time and the days of the week when it is in use. When one or more programs are active, the status of the stove and the TIMER “n” alternate on the display. “n” is the number of timer programs in use, separated by dashes.

Example:

TIMER 1 Timer 1 program active.

TIMER 1-4 Timer 1 and 4 programs active.

TIMER 1-2-3-4-5-6 All timer programs active.

EXAMPLE OF PROGRAMMING

With the stove on or off:

- access the MENU,
- scroll to the TIMER item using the <> arrows,
- press the “Menu” key
- the system shows “P1” (Press the <> keys to move through the timers P2, P3, P4, P5, P6)
- Press the “Menu” key to activate “P1”.
- press + - and select “ON”
- press the “Menu” key to confirm

At this point the start time is 00:00. Press the + - key to set the start time and press the “menu” key to confirm.

Next, the proposed stop time is 10 minutes later than the configured start time: press the + key and edit the stop time, and press the “menu” key to confirm.

Next, you are asked to set the days of the week when the configured timer is to be enabled or disabled. Press the - or + keys to select the day you want to activate the time. It will light up white, then confirm with the “menu” key. If no day is selected for enabling the timer, the timer program is no longer enabled on the status window.

Next, program the other days or press “ESC” to exit. Repeat this procedure to program the other timers.

10-MENU ITEMS AND OPERATION

EXAMPLES OF PROGRAMMING

P1			P2		
on	off	day	on	off	day
08:00	12:00	mon	11:00	14:00	mon
Stove on between 08:00 and 14:00					

P1			P2		
on	off	day	on	off	day
08:00	11:00	mon	11:00	14:00	mon
Stove on between 08:00 and 14:00					

P1			P2		
on	off	day	on	off	day
17:00	24:00	mon	00:00	06:00	tue
Stove on between 17:00 on Monday to 06:00 on Tuesday					

NOTES ON USE OF THE TIMER

- The timer always starts the boiler with the last temperature and ventilation settings (or with the default settings at 20°C and V3 if they have never been altered).
- The start time can be between 00:00 and 23:50
- If the stop time has not yet been saved, the program proposes a start time at +10 minutes.
- If a timer program turns off the stove at 24:00 on one day and another program starts it up at 00:00 on the next day: the stove remains on.
- A program has a start-up and/or shut-down time that overlap the times of another program: if the stove is already on, the start has no effect while OFF turns off the stove.
- When the stove is on and the timer is active, pressing the OFF key turns off the stove; the stove then restarts automatically at the next time of the timer.
- When the stove is off and the timer is active, pressing the ON key turns on the stove; the stove then stops automatically at the next time of the timer.

SLEEP FUNCTION (main menu)

Sleep may be activated only when the stove is on and allows you to quickly set a time for the product to turn off.

To set the Sleep function, proceed as follows:

- Enter the MENU
- Scroll to the SLEEP item with the <> arrows
- Press Menu
- Set the turn-off time you want using the + and - keys.

The panel shows a default time of 10 minutes after the current time, which can be adjusted with key 6 up to the following day (i.e. the turn-off can be delayed for a maximum of 23 hours and 50 minutes).

If the SLEEP function is active with the TIMER active, the former has priority, therefore the stove will not turn off at the time set in the timer program but at the time set by the sleep function, even if it comes after the time set by the timer.

10-MENU ITEMS AND OPERATION

OPERATING MODE ADJUSTMENTS MENU

"Adjustments" menu settings determine the operation mode of the stove.

To access the menu, proceed as follows:

- Press the - + keys
- Scroll with the <> arrows and select "Set Amb. T" or "Set Ventilation T" or "Set Flame"
- Press "menu" to enter the option selected.
- Change with the + - keys.
- Press "menu" to confirm and "esc" to exit.

Set Amb T - this function is used to set the temperature to be reached in the room in which the stove is installed, from a minimum of 5°C to a maximum of 35°C. When this condition is met, the stove setting is equivalent to the minimum consumption values (the flame and hot air fan speed at minimum), and then returns to the set values when the room temperature drops below the set threshold.

PLEASE NOTE: The point to the right of the room temperature on the control panel display indicates the half degrees (e.g. 23.°C is equivalent to 23.5°C).

Set Vent - this function allows you to select the desired speed of the room fan from 1 to 5.

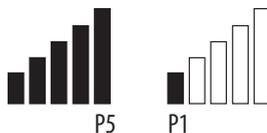
Set Flame - this function allows you to set the power of the flame from a minimum of 1 to a maximum of 5. The power levels correspond to a different value of fuel consumption, setting 5 heats the room in less time and setting 1 can keep the room temperature stable for a longer period of time. The set flame is automatically set to a minimum when the set temperature value is reached.

VIEW WITH STOVE ON

if the bars are all full, the stove is on flame power 5

if only one bar is full, the stove is on flame power 1

if the bars are flashing, automatic cleaning is in progress



10-MENU ITEMS AND OPERATION

SETTINGS MENU

The SETTINGS menu is to configure use of the stove:

- a. Language.
- b. Cleaning (shown only when stove is off).
- c. Auger loading (shown only when stove is off).
- d. Tones.
- e. External thermostat (activation).
- f. Auto Eco (activation).
- g. Eco Turn-off T (default 10 minutes).
- h. Pellet recipe.
- i. % of smoke rpm.
- j. Component test (shown only when stove is off).
- k. "Chimney sweeper" function (can be enabled only when stove is on to check emissions in field).
- l. Technical menu.

a - Language

Select the language as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "language".
- Press "menu" to confirm.
- Use the + - keys to select the required language (IT/EN/DE/FR/ES/NL/PL/DK/SLO)
- Press "menu" to confirm and "esc" to exit.

b - Cleaning

Select "Cleaning" (only with stove off) as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Cleaning"
- Press "menu" to confirm.
- Use the + - keys to select "On".
- Press "esc" to exit.

c - Load auger

To select "Load auger" (only with stove off), proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Load auger".
- Press "menu" to confirm.
- With the + key "Enable" the load auger.
- Press "esc" to exit.

10-MENU ITEMS AND OPERATION

d - Tones

This function is disabled by default. To enable it proceed as follows:

- Press the “menu” key.
- Use the arrow keys to scroll through and select “Settings”
- Press “menu” to confirm.
- Use the arrow keys to scroll through and select “Tones”
- Press “menu” to confirm.
- With the + - keys, select “On/Off”.
- Press “menu” to confirm and “esc” to exit.

e - External thermostat (see dedicated chapter)

f - Auto-Eco activation (see dedicated chapter)

To select the Auto-Eco function, proceed as follows:

- Press the “menu” key.
- Use the arrow keys to scroll through and select “Settings”
- Press “menu” to confirm.
- Scroll with the arrows and select “Auto-Eco”.
- Press “menu” to confirm.
- Use the + - keys to select “On”.
- Press “menu” to confirm and “esc” to exit.

g - Eco stop T (see dedicated chapter)

To select the Eco Stop T function, proceed as follows:

- Press the “menu” key.
- Use the arrow keys to scroll through and select “Settings”
- Press “menu” to confirm.
- Scroll with the arrows and select “T Eco off”.
- Press “menu” to confirm.
- With the + - keys, insert the minutes (from 1 to 30’).
- Press “menu” to confirm and “esc” to exit.

AUTO ECO MODE (see above paragraph activation and switching off)

For activation of the “Auto Eco” mode and time settings, see paragraphs 8 f and 8 g respectively.

“ECO stop T” can be adjusted to ensure correct operation in the various environments in which the stove can be installed and to avoid constant stopping and starting when the room temperature is subject to sudden change (drafts, poorly insulated rooms, etc.).

The ECO stop procedure is activated automatically when the power recall device is satisfied (room probe +1°C or external thermostat with an open contact), the “ECO stop T” starts to decrease the time (factory default 5 minutes, which can be changed from the “Settings” menu). During this phase, the panel alternates between displaying ON with a small flame and Crono (if active) - Eco active. The minutes counting down to the Eco Stop are shown at the top of the display. The flame moves to P1 and remains there until the set “T Eco Stop” time reaches zero, and if the conditions are still satisfied, turns off the boiler. The ECO stop count is cancelled if one of the devices recalls power. When the boiler begins to turn off, the panel shows: Off - Eco Active - flashing small flame.

When the stove turns off, OFF-ECO appears on the display with the flame symbol off.

The following conditions have to be met simultaneously for the ECO to restart:

- room probe -1°C or external thermostat with a closed contact (for at least 20” in order to prevent false recalls)
- 5 minutes have passed since shut-down.

10-MENU ITEMS AND OPERATION

h - Pellet Recipe

This function is for adapting the stove to the type of pellet in use. As there are many types of pellet available on the market, operation of the stove can vary considerably according to the quality of the fuel. When the pellets clog up the brazier due to excess loading of fuel or when the flames are high even at low power, or when the flames are low, it is possible to decrease/increase the amount of pellets in the brazier:

Available values:

- 3 = A decrease of 20% on the factory setting.
- 2 = A decrease of 13% on the factory setting.
- 1 = A decrease of 6% on the factory setting.
- 0% No changes.
- 3 = An increase of 10% on the factory setting.
- 2 = An increase of 6% on the factory setting.
- 1 = An increase of 3% on the factory setting.

Edit the recipe as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Pellet recipe"
- Press "menu" to confirm.
- Alter the % with the + - keys.
- Press "menu" to confirm and "esc" to exit.

i - Variation % rpm smoke

In the event the installation presents problems in extracting smoke (lack of draft or even pressure in the duct), it is possible to increase the smoke and ash extraction speed. This change resolves all the potential problems related to pellets clogging in the brazier and deposits forming at the bottom of the brazier itself caused by poor quality fuel or fuel that produces a lot of ash. The extraction speed may be altered between -30% to +50%, with increments of 10 percent at a time. Negative variation can be necessary if the flame is too low.

To alter this parameter, proceed as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Scroll with the arrows and select "Fumes rpm Var."
- Press "menu" to confirm.
- Alter the % with the + - keys.
- Press "menu" to confirm and "esc" to exit.

10-MENU ITEMS AND OPERATION

j - Components test

This can be done only when the stove is off and allows you to select the components to be tested:

- **Spark plug:** it is turned on for a fixed period of 1 minute during which the panel displays the countdown in seconds.
- **Feed screw:** it is powered for a fixed period of 1 minute during which the panel displays the countdown in seconds.
- **Extractor:** it is activated at 2500 rpm for a fixed period of 1 minute during which the panel displays the countdown in seconds.
- **Exchanger:** enables you to conduct the test in V5 for a fixed period of 1 minute during which the panel displays the countdown in seconds.

Enable the "Component test" function (only with stove off) as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Component test"
- Press "menu" to confirm.
- Use the + - keys to select the test to be carried out.
- Press "menu" to confirm and "esc" to exit.

k - Chimney sweeper function (for maintenance operators only) -

This function can only be activated when the stove is on and power is supplied, and it forces operation of the boiler at the parameters P5, with the ventilator (if present) in V5. Any corrections to the loading/smoke ventilation percentage must be read. This state lasts 20 minutes, the countdown is displayed on the panel.

The technician can stop this phase at any moment by quickly pressing the on/off key.

Enable the "Chimney sweeper" function as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Chimney sweeper function"
- Press "menu" to confirm.
- Use the + - keys to select "On" (Off by default)
- Press "menu" to confirm and "esc" to exit.

l - Technical menu

To access the technical menu you must contact the service centre as it requires a password.

Access the "technical menu" as follows:

- Press the "menu" key.
- Use the arrow keys to scroll through and select "Settings"
- Press "menu" to confirm.
- Use the arrow keys to scroll through and select "Technical menu"
- Press "menu" to confirm.
- With the + - keys, select "Product Type", "Service", "Counter memories", "Parameters".
- Press "menu" to confirm and "esc" to exit.

INFO MENU

- Product type
- Firmware version
- Software info
- Total hours
- No. of start-ups
- Rpm evacuator
- T. smoke
- Heat exchanger voltage
- Feed screw loading
- Flame

10-MENU ITEMS AND OPERATION

EXTERNAL THERMOSTAT CONNECTION (optional)



The room thermostat is not included with the stove and must be installed by a qualified technician.

ATTENTION!

The electrical wires must not come into contact with the hot parts of the stove.

The temperature of the stove can also be controlled by an external room thermostat. It should be positioned centrally in the room where the stove is installed. It provides a closer match between the heating temperature requested of the stove and the actual room temperature it provides.

Connect the cables coming from the external thermostat to terminal 14 on the board on the stove.

Enable the external thermostat (factory settings OFF) as follows:

- Press the “menu” key.
- Scroll with the arrows to “Settings”.
- Press “menu” to select.
- Now use the arrows to scroll to “External thermostat”.
- Press “menu” to select.
- Press the - + keys.
- Select “On” to activate the external thermostat.
- Press the “menu” key to confirm.
- Press the “esc” key to exit.

Once the external thermostat has been enabled, instead of displaying the detected temperature from the probe on the stove, ON or OFF will appear, depending on whether you have requested heat from the external thermostat or not.

ON if the external thermostat contact is closed, **OFF** if the contact is open.

11-SAFETY DEVICES

SAFETY DEVICES

The product is fitted with the following safety devices

PRESSURE SWITCH

Monitors pressure in the smoke duct. It is designed to shut down the pellet feed screw in the event of an obstructed flue or significant back-pressure (from the wind).

SMOKE TEMPERATURE PROBE

Detects the temperature of the smoke, thereby enabling start-up or stopping the product when the temperature drops below the preset value.

CONTACT THERMOSTAT IN THE FUEL TANK

If the temperature exceeds the preset safety level, it immediately shuts down the running of the stove.

ELECTRICAL SAFETY

The stove is protected against violent changes in current by a general fuse located in the control panel at the back of the stove. Other fuses that protect the circuit boards are located on the latter.

SMOKE FAN

If the fan stops, the electronic board shuts off the supply of pellets in good time, and an alarm message is displayed.

GEAR MOTOR

If the reduction motor stops, the stove will continue to run until the flame goes out due to lack of fuel and until a minimum level of cooling is reached.

TEMPORARY POWER CUT

When a power cut is less than 10" the stove returns to its previous operating state; if it is more, it executes a cooling/re-ignition cycle.

FAILED START-UP

If during ignition no flame develops, the stove will go into alarm condition.



TAMPERING WITH THE SAFETY DEVICES IS PROHIBITED

If the product is NOT used as described in this instruction manual, the manufacturer declines all liability for any damage caused to persons and property. The manufacturer furthermore refuses to accept responsibility for damage to persons and property arising from the failure to observe all the rules contained in the manual and in particular:



All the necessary measures and/or precautions must be adopted when performing maintenance, cleaning and repairs.

- *Do not tamper with the safety devices.*
- *Do not remove the safety devices.*
- *Connect the product to an efficient smoke expulsion system.*
- *First, check that the environment where it is to be installed is properly ventilated.*

Only after having eliminated the cause of the intervention of the safety system is it possible to relight the product and therefore restore the automatic operation of the probe. This manual will help you understand which anomaly has occurred, and explain how to intervene according to the alarm message displayed on the appliance.

12-ALARMS

ALARM SIGNALLING

When a condition occurs other than the one expected for regular operation of the stove, an alarm is triggered.

The reason for the alarm is given on the control panel. The sound signal is not enabled for alarms A01-A02 in order not to disturb the user when there is an absence of pellets in the night tank.

Panel signalling	type of problem	Solution
A01	The flame does not light	Check the level of pellets in the hopper. Check that the brazier is correctly positioned in its seat and has no build-up or unburned material. Make sure the spark plug warms up. Thoroughly empty and clean the brazier before restarting.
A02	The fire goes out abnormally.	Check the level of pellets in the tank.
A03 Thermostat alarm	The temperature of the pellet hopper exceeds the required safety threshold.	Wait until the end of the cooling phase, stop the alarm and re-ignite the stove setting the supply of fuel to minimum (SETTINGS menu - pellet recipe). If the alarm persists, contact the service centre. Check whether the room fan is working correctly.
A04	Smoke overtemperature.	Reduce the load of pellets (SETTINGS menu - Pellet recipe); check cleaning of the brazier.
A05 Safety devices alarm	Smoke pressure switch intervention	Check for chimney obstructions / door open
	Fuel loading hatch	Close the hatch. Lower the fuel level in the hopper.
	Open stove door	Close the door
A08	Anomalous operation of smoke fan.	Delete the alarm and switch the stove on again. If the alarm persists, contact the service centre.
A09	Fault with the smoke sensor.	Delete the alarm and switch the stove on again. If the alarm persists, contact the service centre.
Service	Routine maintenance warning (does not seize)	When this blinking message appears upon start-up, it means it is time to carry out scheduled maintenance. Call the assistance centre.

ALARM RESET

To reset the alarm, press and hold key 1 (ESC) for a few seconds. The stove checks whether the cause of the alarm is ongoing.

In the first case, the alarm continues to be displayed, in the second case it turns OFF.

If the alarm persists, contact a service centre.

12-ALARMS

NORMAL SHUTDOWN (on the panel: OFF with flashing flame symbol)

When the shutdown key is pressed, or when there is an alarm signal, the stove enters the thermal extinguishing phase which involves automatic execution of the following phases.

- Stop pellet loading
- The room fan maintains the set speed until reaching the switch-off temperature
- The smoke extractor fan is activated at maximum speed and remains on for a fixed period of 10 minutes, at the end of which if the smoke T has dropped below the stop threshold, the fan stops, otherwise it will continue to operate at minimum speed until the temperature drops below the threshold.
- If the stove has been shutdown regularly but, due to thermal inertia, the smoke temperature exceeds the threshold again, the shutdown phase will be repeated at minimum speed until the temperature drops.

BLACKOUT WITH STOVE ON

In the event of a blackout, the stove does the following:

- Power failure of less than 10": continues the work in progress;
- After a loss of power of more than 10" which occurred when the stove was on, or during ignition, you can restore the stove to its previous operating condition when power returns as follows:
 1. Cool the boiler by activating the smoke extractor at minimum speed for 10' then proceed to the next step;
 2. Restore the stove to the operating condition prior to the blackout.

During phase 1, the panel shows ON BLACK OUT.

During phase 2, the panel shows Start-up.

If during phase 1 the stove receives manual user commands from the control panel, it stops the blackout restoration sequence and begins the start-up or shutdown commanded by the user.

BLACKOUT OF MORE THAN 10" DURING EXTINCTION OF STOVE

If the stove experiences a loss of power GREATER THAN 10" while it is shutting down, when power is restored to the stove, it will automatically turn on in shutdown mode, even if the smoke temperature has fallen below 45°C in the meantime. This phase can be skipped by pressing key 1 (esc) (skips to start-up) and pressing it again (recognises that the stove is off).

BLACKOUT OF MORE THAN 10" WITH THE STOVE OFF FROM ECOSTOP

Once power has been restored, a 5-minute timer is set as though the stove were in switch-off mode; should there be a request for heat in these 5 minutes, the stove will not start.

SAFETY DEVICES ALARM A05

The safety devices alarm includes the intervention of the smoke pressure switch, of the fuel loading hatch and of the open stove door.

The alarm will be triggered after 30 seconds, after which the stove will stop working (e.g. after 30 seconds with the pellet loading hatch open, alarm A05 will be triggered).

12-ALARMS

In the event that alarm A05 is triggered often, please note that:

A05 Safety devices alarm	Smoke pressure switch intervention	Check for chimney obstructions / door open
	Fuel loading hatch	Close the hatch. Lower the fuel level in the hopper.
	Open stove door	Close the door

you must check some points to verify the cause of the problem and possibly act on some adjustments and/or safety devices to restore the correct operation of the product.

However please note that all the adjustments and alterations affecting the operational safety devices, must only be performed if THE PRODUCT IS INSTALLED IN COMPLIANCE WITH THE STANDARDS AND LAWS IN FORCE AND IF IT IS SERVICED PROPERLY BY AUTHORISED AND SPECIALISED PERSONNEL. Alterations performed randomly, to ensure operation of the product even in the non-compliant conditions, can cause serious damage to property and injuries to people.



Attention!

The adjustments must only be carried out by authorised and qualified personnel under their responsibility and by checking the conformity of the installation beforehand. The manufacturer declines all liability for damage to property or injuries to people in the event of altering the safety devices.

All liability for improper use of the product is entirely borne by the user and relieves the Manufacturer from any civil and criminal liability.

Series of stoves equipped with a pressure switch installed on the hopper with the sampling point positioned on the bottom, to the right of the gear motor. This system protects the whole system ensuring tightness of the stove throughout its duration.

It is important to understand that the pressure switch can intervene with each significant drop in negative pressure and may be due to:

- The flue clogging.
- The presence of a foreign body in the flue (birds, nests, clogged grates, etc.).
- Wind coming through the flue because it is unprotected or the installation was wall-mounted or required no flue.
- Cold air draught down the flue.
- A damaged pressure switch.
- Blocked membrane inside the pressure switch because soot or pellet dust filtrated.
- The pellet hopper is open or ajar for more than 60 seconds (60 seconds is the estimated time to reload the hopper).
- Pellet trapped between the hopper cover and the hopper, which prevents the gasket to seal.
- Broken/worn hopper cover gasket.
- The gasket between the feed screw and the boiler is damaged or positioned incorrectly.
- Fire door is open or the gasket is worn.
- Clogged lateral smoke exchangers.
- Inspection caps with gaskets installed incorrectly after maintenance.
- Feed screw clogged by a compressed pellet at the top.
- The installation is compliant and the flue/smoke fitting does not generate obvious obstructions which can stop the release of smoke, such as: long horizontal sections (over 3 metres), uninsulated smoke ducts, "wall-mounted" smoke exhaust without proper terminals (installation regulated and permitted in France only [ZONE 3])
- Internal air extraction or recirculation systems (e.g. VMC systems) that generate internal negative pressure exceeding those required by law (not exceeding 4 Pa)
- Installed without combustion air ducting, it is crucial to check that there is an efficient air inlet dedicated to the stove, according to the specifications referred to in chapter 2 of this manual.

The electronic board has also been equipped with an automatic device with a timer and contactors which increases the RPM of the smoke extractor so as to restore the negative pressure inside the hopper and therefore the pressure switch, if the cover is opened for top-up or if there is an immediate or occasional pressure drop such as gusts of wind outside. If the pressure drop lasts for more than 60 seconds, the product is set in an alarm statue (A05 or A18)

12-ALARMS

Remembering that the draught recommended for the products to work properly is 10 Pa at maximum capacity and 5 Pa at minimum (according to the technical data sheet found in the user and maintenance manual), adjustments may be required in worse draught conditions (also due to the position of the flue in areas that are particularly subject to adverse weather such as prevailing winds, snow, northern exposure, etc.) so as to always guarantee the required negative pressure inside the hopper.

To compensate for the lack of internal negative pressure simply adjust the speed (RPM) of the smoke extractor so as to guarantee the minimum tabular values.

If the negative internal pressure values are noted to be lower than those indicated, this can also be due to the internal gaskets not being sealed properly or by the product being worn over time.

OPERATING INSTRUCTIONS ON NEGATIVE PRESSURE INSPECTIONS AND POSSIBLE VARIATIONS OF THE RPM

Connect a pressure gauge to the pressure outlet on the hopper:

- In the case of products with a specific pressure outlet in the hopper, access the sampling point and connect the pressure gauge
- In the case of products without a dedicated pressure outlet, disconnect the tube of the pressure switch from the pressure outlet on the hopper, add a "T" on the tube to intercept the circuit, connecting the gauge and reconnect the tube to the pressure outlet on the hopper.

Possible adjustments of the combustion and consequently of the negative pressure inside the hopper can be implemented in two ways:

A) Change the RPM value of the smoke extractor in the SETTINGS MENU

- The available values are from -3 to +3 which, as a percentage, correspond to:
- RPM: -10% +10% in Active System products
- RPM: -30% +50% in NON Active System products
- The percentage variation affects all the power values (1 to 5) proportionally and as a percentage. The percentage variation does not affect intermediate operating stages such as SWITCH ON, FIRE ON or SWITCH OFF
- As the RPM increase, suction also increases and consequently the internal negative pressure, thereby compensating the phenomena that trigger the alarm.

B) Adjusting the RPM of the gear motor manually in the TECHNICAL PARAMETERS MENU

- The pressure switch has a calibration of 10/20 Pa which means that it disarms when the negative pressure inside the hopper drops below 10 Pa and requires more than 20 Pa negative pressure inside the hopper for it to rearm
- The negative pressure value at the minimum power must always be higher than 10 Pa while also maintaining a reasonable margin that can be used over time due to the gaskets being worn or something similar (at least 12/13 Pa)
- The negative pressure at maximum power must always be above 20 so that the pressure switch can rearm when the pressure switch rearming automated device is activated. The pressure switch rearming procedure (such as after opening the cover to top-up the hopper), requires the electronics to push the RPM of the smoke extraction fan up to POWER 5 (P5) for a few moments. At P5, therefore, the negative pressure inside the hopper must always be > 20 Pa (recommended 22/23 Pa to preserve the margin).
- **N.B. = The TECHNICAL PARAMETERS menus are password-protected to prevent the user from accessing them inadvertently**

Attention! The factory setting on the product is designed to obtain the certified technical data. In the event of data discrepancy (as for the pellet recipe), the settings may be modified as set out above.

The adjustments must only be carried out by authorised and qualified personnel under their responsibility and by checking the conformity of the installation beforehand.



12-ALARMS

NEGATIVE PRESSURE INSIDE THE HOPPER WITH FACTORY-SET PARAMETERS AND A DRAUGHT OF 5 Pa (MINIMUM RECOMMENDED)

POWER	P1	P2	P3	P4	P5	VALUES
6 kW	13.7/14.2 Pa	15.1/15.6 Pa	17.1/17.5 Pa	19.1/19.5 Pa	22.0/22.2 Pa	Draught
	95°C	110°C	125°C	141°C	165°C	Smoke temperature
8 kW	13.8/14.3 Pa	15.6/16.1 Pa	17.8/18.0 Pa	21.7/22.2 Pa	26.1/26.6 Pa	Draught
	104°C	119°C	145°C	148°C	184°C	Smoke temperature
10 kW	15.9/16.3 Pa	20.4/20.9 Pa	25.8/26.3 Pa	31.8/32.3 Pa	36.5/37.0 Pa	Draught
	108°C	°C	150°C	°C	230°C	Smoke temperature
12 kW	16.5/17.3 Pa	20.4/20.9 Pa	25.8/26.3 Pa	31.8/32.3 Pa	36.5/37.1 Pa	Draught
	118°C	127°C	155°C	172°C	195°C	Smoke temperature
14 kW	17.6/18.0 Pa	19.8/20.4 Pa	23.1/23.7 Pa	28.9/29.6 Pa	37.8/38.2 Pa	Draught
	118°C	131°C	161°C	187°C	210°C	Smoke temperature

PLEASE NOTE The indicated negative pressure readings may differ by ± 1 Pa based on flue gas temperature. Likewise, flue gas temperature may differ by ± 10 °C based on fuel quality or appliance cleanliness.

Changing the smoke fan revolutions

In the event the installation presents problems in extracting smoke (lack of draft or even pressure in the duct), it is possible to increase the smoke and ash extraction speed. This change resolves all the potential problems related to pellets clogging in the brazier and deposits forming at the bottom of the brazier itself caused by poor quality fuel or fuel that produces a lot of ash. The extraction speed may be altered between -30% to +50%, with increments of 10 percent at a time. Negative variation can be necessary if the flame is too low.

To alter this parameter, proceed as follows:

- Press the “menu” key.
- Use the arrow keys to scroll through and select “Settings”
- Press “menu” to confirm.
- Scroll with the arrows and select “Fumes rpm Var.”
- Press “menu” to confirm.
- Alter the % with the + - keys.
- Press “menu” to confirm and “esc” to exit.

13-RECOMMENDATIONS FOR SAFE USE



ONLY CORRECT INSTALLATION AND APPROPRIATE MAINTENANCE AND CLEANING OF THE APPLIANCE CAN GUARANTEE CORRECT OPERATION AND SAFE USE OF THE PRODUCT.

We would like to inform you that we are aware of cases of malfunctioning of domestic pellet-fuelled heating products, mainly due to incorrect installation and inappropriate maintenance.

We would like to assure you that all of our products are extremely safe and certified according to European standards of reference. The ignition system has been tested with the utmost attention to enhance ignition efficiency and to prevent any type of problem, even in the worst operating conditions. In any case, like for any other pellet-fuelled product, our appliances must be installed correctly and undergo regular periodical cleaning and maintenance to guarantee safe operation. Our studies show us that malfunctioning is mainly due to the combination of part or all of the following factors:

- Brazier holes obstructed or brazier deformed, due to lack of maintenance and conditions which can cause delayed ignitions, generating an anomalous production of unburned gases.
- Insufficient combustion air due to a reduced or clogged air inlet duct.
- Use of smoke ducts nonconforming to regulatory installation requirements, failing to guarantee an adequate draught.
- Partially clogged chimney, due to lack of maintenance, reducing the draught and making ignition difficult.
- End chimneypot nonconforming to the indications of the instruction manual, and therefore not suitable to prevent potential inverse draught.
- This factor is crucial when the product is installed in especially windy areas, such as coastal regions.

The combination of one or more of these factors could generate important malfunctioning conditions.

To keep this from occurring, it is fundamental to guarantee that the product is installed in compliance with standards in force.

Furthermore it is of the utmost importance to respect the following simple rules:

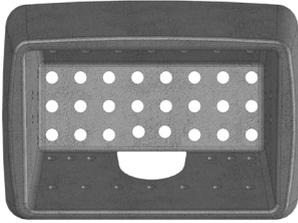
- Every time the brazier is removed for cleaning, it must always be put back properly in the work position before using the product, completely removing any residual filth left on the support base.
- Pellets must never be loaded in the brazier manually, either before ignition or during operation.
- The accumulation of unburned pellets ensuing a failed ignition must be removed before repeating ignition. Also check that they are fed correctly and that the combustion air inlet/smoke outlet are regular.
- If ignition fails repeatedly, immediately suspend use of the product and contact a qualified technician to check its operation.

Compliance with these indications is absolutely sufficient to guarantee proper operation and to avoid any type of problems with the product.

If the above-mentioned precautions are not taken, and during ignition the brazier is overloaded with pellets thus generating anomalous smoke in the combustion chamber, carefully follow the indications below:

- Do not disconnect electrical power to the product for any reason whatsoever: this would stop the smoke extractor, releasing smoke into the environment.
- Take the precaution of opening the windows to ventilate the installation room from any smoke in the environment (the chimney might not work properly).
- Do not open the fire door: this would compromise regular operation of the smoke extraction system to the chimney.
- Just switch the stove off by acting on the on-off button on the control panel (not the rear power supply socket button!) and move away until smoke has been completely extracted.
- Before attempting re-ignition, clean the brazier and its air passage holes completely of all deposits and unburned pellets. Put the brazier back in place, removing any residue from its support base. If ignition fails repeatedly, immediately suspend use of the product and contact a qualified technician to check its operation and the chimney.

14-CLEANING



EXAMPLE OF A CLEAN BRAZIER



EXAMPLE OF A DIRTY BRAZIER

Only by properly servicing and cleaning the product is it possible to ensure its safety and correct operation.



ATTENTION!

All the cleaning operations of all parts must be performed with the product completely cold and the plug disconnected.

Disconnect the product from the 230V power supply before performing any maintenance operation.

The product requires little maintenance if used with certified good quality pellets.

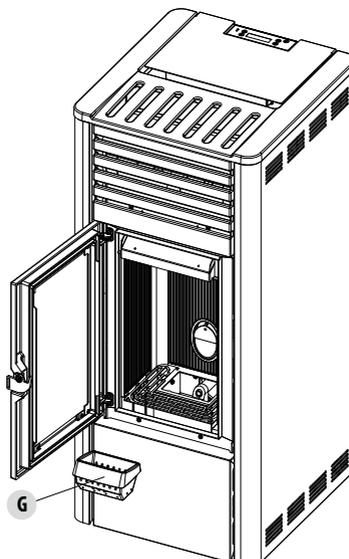
DAILY OR WEEKLY CLEANING PERFORMED BY THE USER

Brazier cleaning

Before ignition, always clean the brazier "G" and remove any ash or incrustation from it that might obstruct the air flow holes, paying attention to hot ash. In the case of ignition failure, or if fuel in the hopper runs out, unburned pellets may accumulate in the brazier. Always empty the residue in the brazier before each start-up. **Only if ash is completely cold** may a vacuum cleaner be used to remove it. In this case, use a suitable vacuum cleaner to remove small sized particles.



REMEMBER THAT ONLY A CORRECTLY POSITIONED AND CLEAN BRAZIER CAN GUARANTEE IGNITION AND OPTIMAL OPERATION OF YOUR PELLET PRODUCT. IN CASE OF FAILED IGNITION AND AFTER ANY OTHER LOCK STATE OF THE PRODUCT, IT IS ESSENTIAL TO EMPTY THE BRAZIER BEFORE EVERY RESTART.



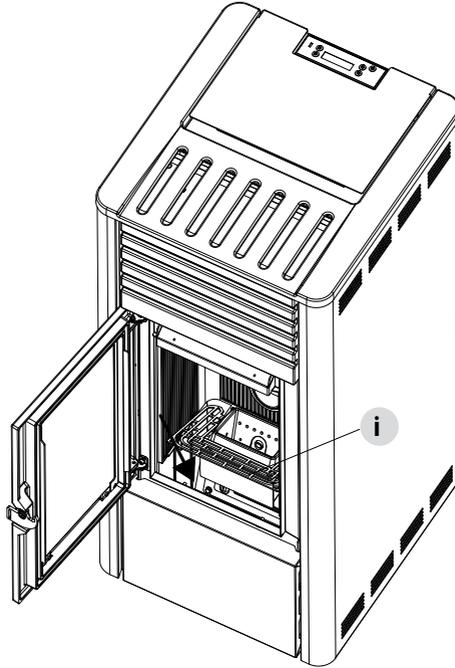
14-CLEANING

For the brazier to be cleaned properly, remove it from its housing completely and thoroughly clean all the holes and the grate on the bottom. If good quality pellets are used, you will normally only need to use a brush to restore the optimal operating conditions of the component.

Cleaning the ash collection compartment

To clean the ash collection compartment, you must raise grille "i" by rotating until it rests against the firebox. Clean out any residual ash before lowering the grille "i". The quality of the pellets used and user experience will determine the required cleaning frequency.

However, it is recommended not to exceed 2 or 3 days.



CLEANING THE GLASS

It is recommended to clean the ceramic glass with a dry brush, or if it is very dirty, spray a little specific detergent and clean with a cloth.



ATTENTION!

Do not use abrasive products and do not spray the glass cleaning product on the painted parts and on the door gaskets (ceramic fibre cord).

14-CLEANING

PERIODIC CLEANING PERFORMED BY A QUALIFIED TECHNICIAN CLEANING THE HEAT EXCHANGER AND THE LOWER COMPARTMENT

Half-way through the winter season, **but especially at the end**, the compartment through which the exhaust smoke passes will need to be cleaned.

This cleaning process is mandatory in order to facilitate the general removal of all combustion residue, before it becomes very difficult to remove it due to the humidity compacting it over time.



ATTENTION:

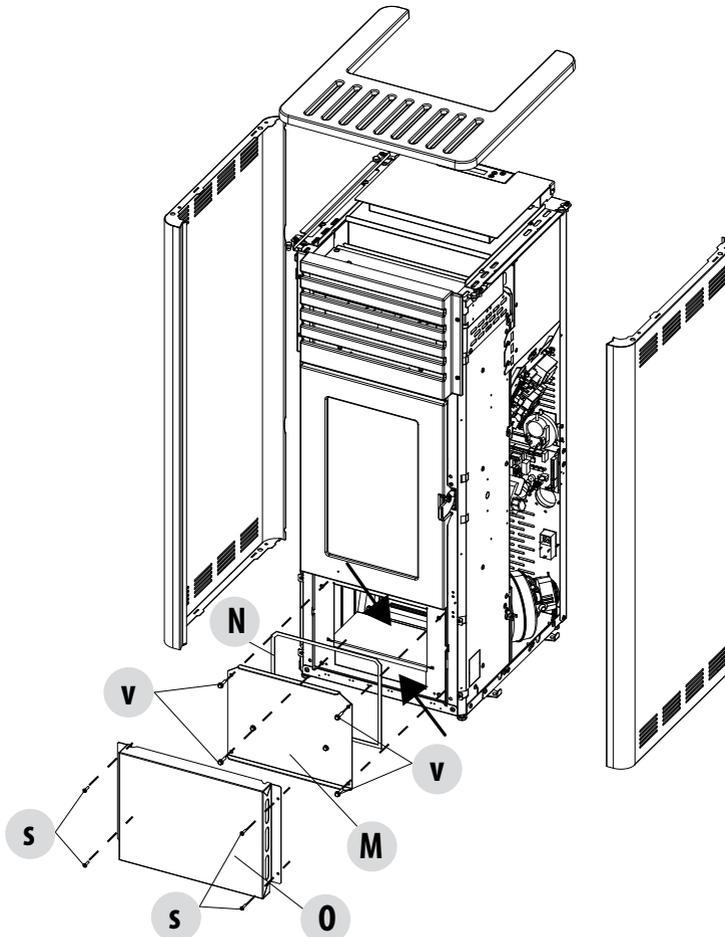
Cleaning is mandatory to be performed at the end of the season by an authorised and skilled technician so that even the seals can be replaced.

CLEANING THE LOWER COMPARTMENT

To clean the lower ash compartment, you must remove the top and the side panels. Then remove the four screws "s" and remove the lower panel "O", as described in the instructions in the specific chapter.

Remove the cap "M" by removing the four screws "v" and clean all the ash residue.

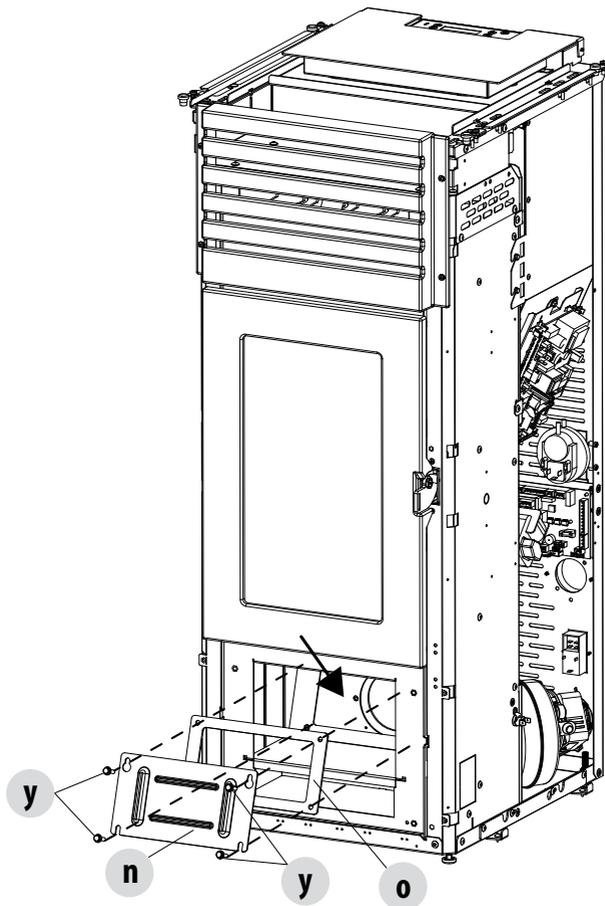
Also clean the fan compartment (refer to the instructions on the next page) and before refitting the cap "v" it is recommended to change the gasket "N".



14-CLEANING

CLEANING THE SMOKE EXTRACTOR

Clean the smoke extractor by loosening the four screws “y” and removing the plate “n” and the gasket “o”. With the nozzle of the vacuum cleaner remove all the ash and soot accumulated inside the smoke extractor (area indicated by the arrow). Before putting the cap “n” back, it is recommended to change the gasket “o”.

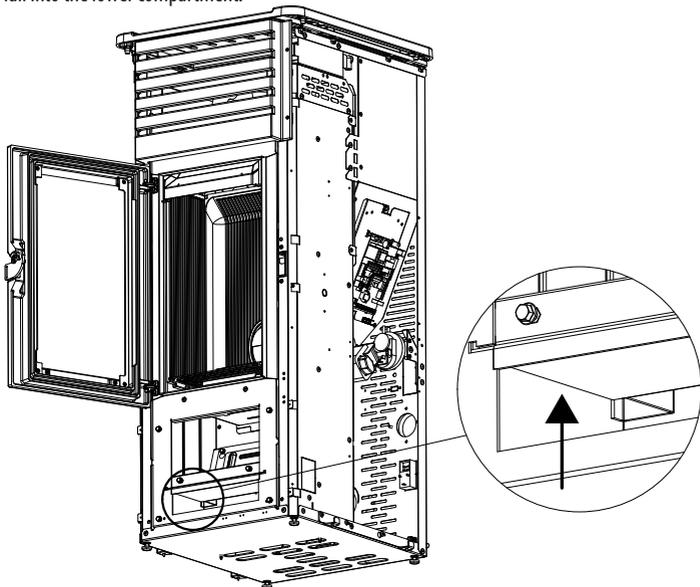


14-CLEANING

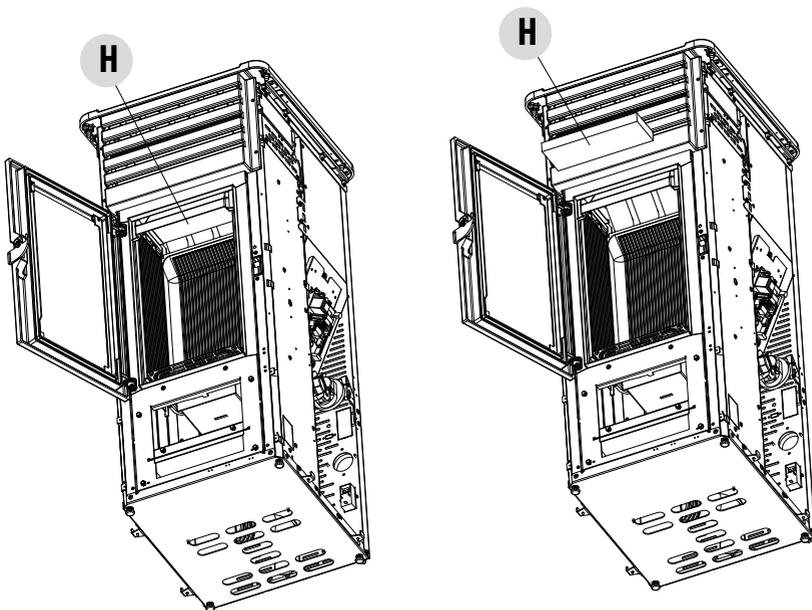
CLEANING THE EXCHANGER

CLEANING THE UPPER COMPARTMENT

Clean the upper exchanger when the stove is cold and without the cladding in question. After removing the cap to clean the lower compartment "n" (see previous paragraph), use a stiff rod or a bottle brush to scrape the walls of the firebox (see arrow) to make the ash fall into the lower compartment.

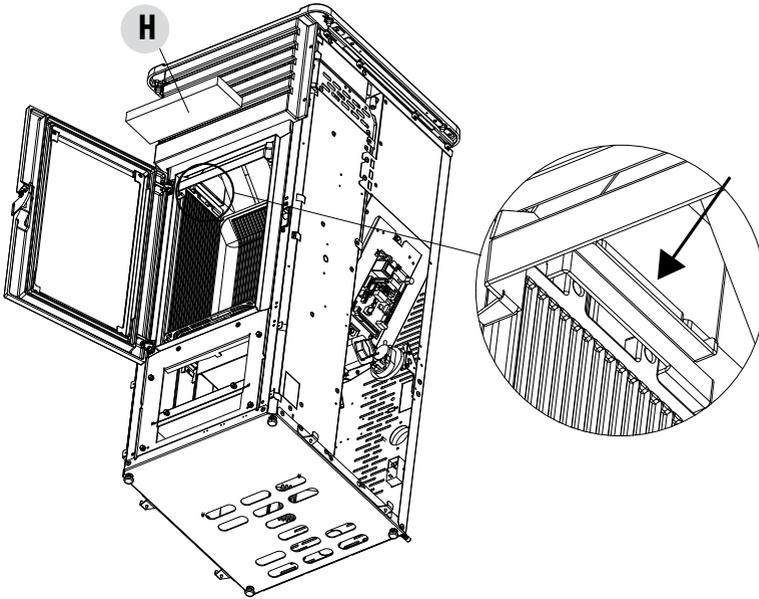


Then remove the upper calorite plate "H", to do this open the firebox door, hold the top of the calorite plate "H" and lift it upwards, tilt it to the right or to the left in order to release it from the supports and remove it.

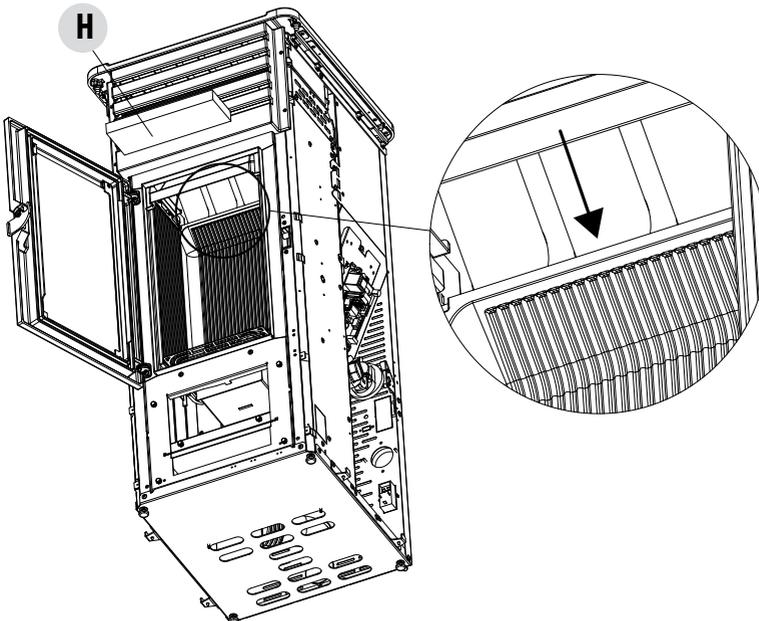


14-CLEANING

Use a stiff rod or a bottle brush to scrape the walls of the firebox (see arrow - respectively to the right and to the left of the firebox) to make the ash fall into the lower compartment.



Use a vacuum cleaner nozzle to vacuum up any remaining ash and dust on the exchanger (see arrow).



14-CLEANING

CLEANING THE SMOKE EXPULSION SYSTEM AND GENERAL CHECKS

Clean the smoke extractor system, especially around the "T" joints, elbows and any horizontal sections of the smoke duct. For information on periodically cleaning the flue, contact a skilled chimney sweep.

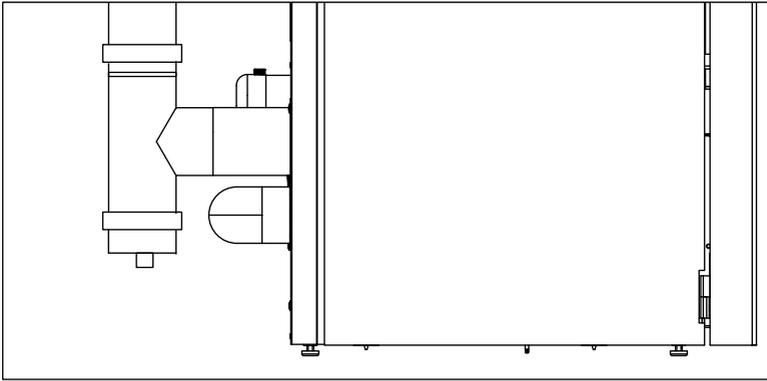
Check the seal of the ceramic fibre gaskets on the door of the stove. If necessary, order new replacement gaskets from the retailer or contact an authorised service centre to carry out the operation.



ATTENTION:

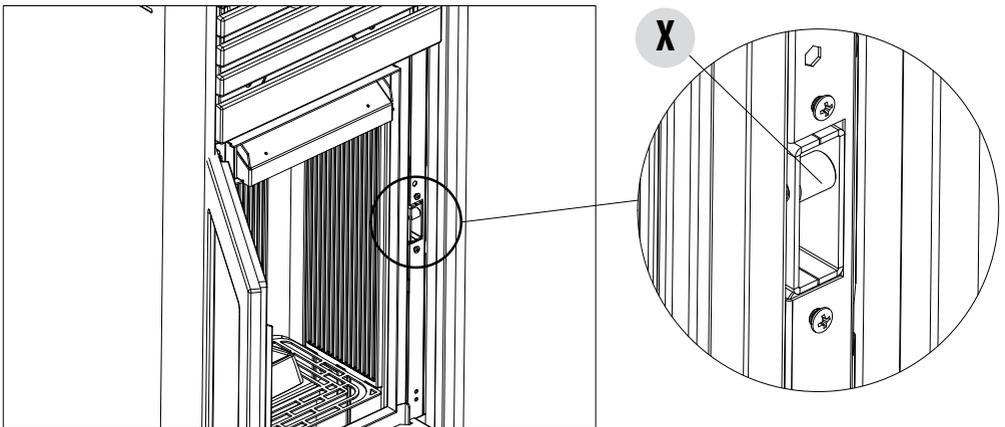
The frequency with which the smoke outlet system is cleaned depends on the use of the boiler and the type of installation.

We recommend relying on an authorised service centre for end-of-season cleaning and maintenance, as they will carry out all of the previously mentioned work and inspect the stove components.



PERIODICAL CHECK OF THE DOOR CLOSURE

Make sure the door closure ensures a correct sealing action (with the "paper sheet" test) and that when the door is closed, the closing block (X in the figure) does not protrude from the sheet metal to which it is secured. For some products it will be necessary to disassemble the cladding to be able to assess the anomalous protrusion of the block when the door is closed.



14-CLEANING

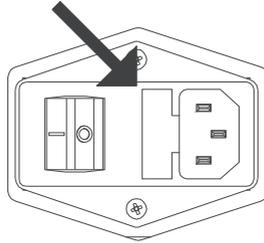
SHUTDOWN (end of season)

At the end of each season, before switching the product off, it is recommended to remove all the pellets from the hopper with a vacuum cleaner with a long pipe.

When not in use the appliance must be disconnected from the mains power supply. It is recommended to remove the power cable for additional safety, especially in the presence of children.

The service fuse may have to be replaced if the control panel display does not switch on when the product is switched on again by pressing the main switch on its side.

There is a fusebox on the side of the product, near the power socket. Open the fusebox cover with a screwdriver and replace the fuses if necessary (3.15 A delayed) - seek assistance from an authorised and qualified technician.



CHECKING THE INTERNAL COMPONENTS



ATTENTION!

The internal electromechanical components must only be checked by qualified personnel whose technical expertise includes combustion and electricity.

We recommend that an annual maintenance service is carried out (with a scheduled service contract). This service is essentially a visual and functional inspection of the internal components. The following is a summary of the checks and/or maintenance that are essential for the correct operation of the product.

PARTS/INTERVAL	1 DAY	2-3 DAYS	15/20 DAYS	1 YEAR
Brazier	•			
Ash compartment		•		
Glass		•		
Upper exchanger				•
Lower exchanger				•
Smoke duct				•
Gaskets				•
Air filter			•	
Remote control battery (optional remote control)				•
Door closure operation				•

15-FAULTS/CAUSES/SOLUTIONS



ATTENTION!

All repairs must only be carried out by a specialised technician, with the product switched off and the plug disconnected.

ANOMALY	POSSIBLE CAUSES	SOLUTIONS
The pellets are not fed into the combustion chamber.	The pellet hopper is empty	Fill the hopper with pellets.
	Sawdust has blocked the feed screw	Empty the hopper and remove the sawdust from the feed screw by hand.
	Faulty gear motor	<i>Replace the gear motor.</i>
	Faulty electronic board	<i>Replace the circuit board.</i>
The fire goes out or the boiler stops automatically.	The pellet hopper is empty	Fill the hopper with pellets.
	The pellets are not fed	See the previous anomaly.
	The pellet temperature safety probe has been triggered	Let the product cool down, restore the thermostat until the lockout is off and switch the product back on. If the problem persists, contact Technical Assistance.
	The door is not closed properly or the gaskets are worn	<i>Close the door and replace the gaskets with original ones.</i>
	Unsuitable pellets	Change the type of pellets with those recommended by the manufacturer.
	Low pellet supply	<i>Check the flow of fuel following the instructions in the manual.</i>
	The combustion chamber is dirty	Clean the combustion chamber, following the instructions in the manual.
	Clogged outlet	Clean the smoke duct.
	Faulty smoke extraction motor	<i>Check the motor and replace it, if necessary.</i>
	Pressure switch broken or defective.	<i>Replace the pressure switch.</i>
The product works for a few minutes and then switches off.	Start-up phase is not completed	Repeat start-up.
	Temporary power cut	Wait for the automatic restart.
	Clogged smoke duct	Clean smoke duct.
	Faulty or malfunctioning temperature probes	<i>Check and replace the probes.</i>
	Faulty spark plug	<i>Check the spark plug and replace it, if necessary.</i>

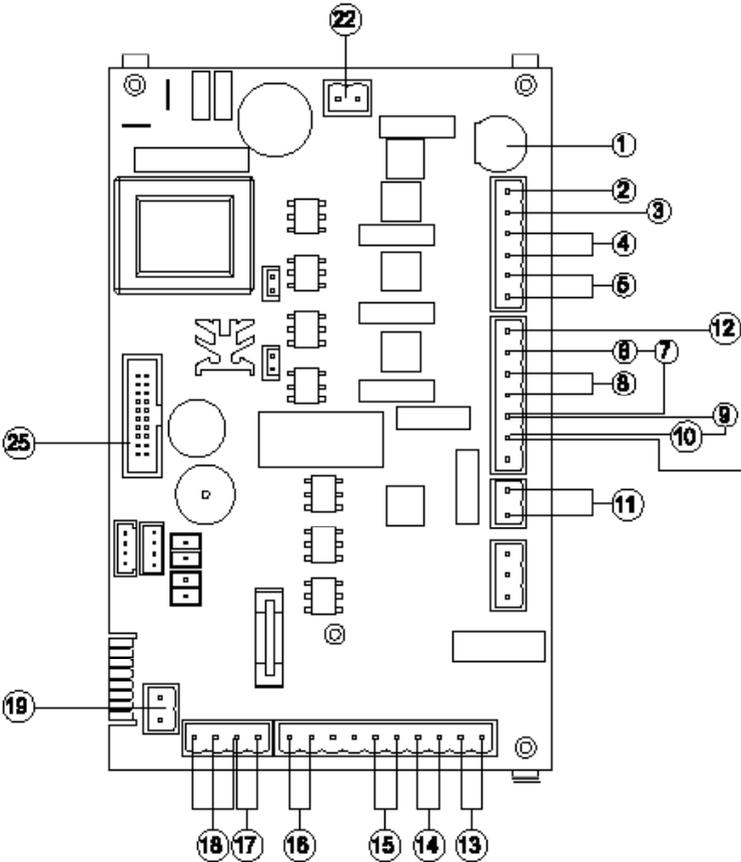
15-FAULTS/CAUSES/SOLUTIONS

ANOMALY	POSSIBLE CAUSES	SOLUTIONS
Pellets accumulate in the brazier, the glass of the door gets dirty and the flame is weak.	Insufficient combustion air.	Clean the brazier and check that all the holes are clear. Perform a general cleaning of the combustion chamber and the smoke duct. Check that the entry of air is not obstructed.
	Damp or unsuitable pellets.	Change the type of pellets.
	Faulty smoke extractor motor.	<i>Check the motor and replace it, if necessary.</i>
The smoke extractor motor does not work.	No electrical supply to the stove.	Check the mains voltage and the protection fuse.
	The motor is faulty.	<i>Check the motor and capacitor and replace them, if necessary.</i>
	Defective motherboard.	<i>Replace the electronic board.</i>
	The control panel is broken.	<i>Replace the control panel.</i>
The convection air fan never stops.	Faulty or malfunctioning temperature control probe.	<i>Check the probe and replace it, if necessary.</i>
In the automatic position, the stove always runs at full power.	Thermostat is set to minimum.	Reset the temperature of the thermostat.
	The room thermostat is in the maximum position.	Reset the temperature of the thermostat.
	Malfunctioning temperature probe.	<i>Check the probe and replace it if necessary.</i>
	Faulty or malfunctioning control panel.	<i>Check the panel and replace it, if necessary.</i>
The product does not start.	No power supply.	Check that the plug is inserted and the main switch is in the "I" position.
	Pellet sensor has seized up.	Check the recipe parameters.
	Blown fuse.	Replace the fuse.
	Pressure switch broken (lockout indicated).	Insufficient pressure of water in stove.
	Clogged smoke outlet or smoke duct.	Clean the smoke outlet and/or the smoke duct.
Noisy air fan even though it is set to minimum	High set flame causes ventilation increase	Lower set flame from Adjustments menu

15-FAULTS/CAUSES/SOLUTIONS

ANOMALY	POSSIBLE CAUSES	SOLUTIONS
No increase in temperature with stove in operation.	Incorrect combustion adjustment.	Check recipe.
	Set flame 1 setting (level too low)	Increase power from the settings menu.
	Poor pellet quality.	Using pellets from the producer.

16-CIRCUIT BOARD



LIVE ELECTRICAL CABLES

DISCONNECT THE POWER SUPPLY CABLE 230V BEFORE CARRYING OUT ANY OPERATIONS ON THE ELECTRICAL BOARDS

MOTHERBOARD WIRING KEY

- | | |
|-----------------------------|---|
| 1. FUSE | 14. EXTERNAL THERMOSTAT CONNECTION (TERMINAL) |
| 2. BOARD PHASE | 15. ROOM TEMPERATURE PROBE |
| 3. BOARD NEUTRAL | 16. ----- |
| 4. SMOKE EXTRACTOR FAN | 17. ----- |
| 5. FRONT ROOM FAN (FAN 1) | 18. SMOKE EXTRACTOR FAN REVOLUTION CONTROL |
| 6. PELLET SAFETY THERMOSTAT | 19. ----- |
| 7. ----- | 20. ----- |
| 8. SPARK PLUG | 21. ----- |
| 9. ----- | 22. ----- |
| 10. AIR PRESSURE SWITCH | 23. ----- |
| 11. REAR ROOM FAN (FAN 2) | 24. ----- |
| 12. AUGER | 25. CONTROL PANEL |
| 13. SMOKE SENSOR | |

PLEASE NOTE The electrical wiring of individual components is fitted with pre-wired connectors of different sizes.



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